

GV Hospice
Care Compassion Choice

Annual Report 2024-2025

37th edition

Vision

A community where life limiting illness, death and grief are managed with respect, choice and compassion.

Values

Respect

We respect our clients, their carers and their right to choice.

Teamwork

We value the contribution of each other as team members.

Dignity

We treat everyone as worthy of respect and maintain their dignity at all times.

Belief

We believe in the capacity of our clients and their carers, each other and the service we provide.



TABLE OF CONTENTS

President’s report 2

Chief Executive Officer’s report 4

Clinical Manager’s report 6

Our impact 8

Professional development 10

Quality improvement 11

Aged Care Project 12

Advance Care Planning clinic13

Carer Wellbeing Program 14

Memory making 15

Community memorial 16

Events at GV Hospice 17

Volunteers 18

Opportunity Shop 19

Client story: David ‘Dave’ Fairless 20

Skeeta Bulldog charity ride 21

Shepparton Albanian Moslem Society 22

Friends of Hospice/Car Rallye 23

Annual General Meeting 2023-2024 24

Community support 25

Committee of Management 26

GV Hospice staff and volunteers 27

Annual General Meeting minutes 2023-2024 29

Financial audit 2024-2025 31



President's report

Welcome to the 37th GV Hospice annual report.

The number of clients needing support from GV Hospice has increased by 64.5% over the past two years, with patient numbers increasing from an average 91 patients in 2022-2023 to this year's average of 141 patients.



I know our community values our service and continues to support us in raising funds for the out-of-hours care, the free specialist equipment and the Bereavement and Carer Wellbeing Programs, which provide much needed support to the carers when they benefit from it most.

In response to requests from our clients, we have introduced 'memory making' which enables loved ones to have a special keepsake, such as a hand casting, personalised jewellery with finger prints and professional photos, as well as personal biographies recorded by volunteers.

We understand this service brings a lot of comfort and has a positive and lasting impact for the families who have lost loved ones.

On behalf of the Committee of Management, I would like to thank the wonderful community organisations that have raised funds for GV Hospice. We are so grateful for your ongoing support. This year, in May, the Hospice Car Rallye travelled to Eildon, and again, everyone had a great time over the two days and raised in excess of \$77,500.

Next year will be the 30th anniversary of the Hospice Car Rallye raising funds for Hospice and I know they will be organising something special to celebrate that wonderful milestone. We are so grateful for their passion and commitment.

The GV Hospice Op Shop is another important source of revenue and I'd like to thank the staff, the volunteers, and the community who donate clothes and goods, and those who purchase those items.

We are so fortunate to have such a generous community, including Skeeta Bulldog Charity ride, the Friends of Hospice, service clubs, our multicultural organisations and special groups that raise funds in memory of a loved one that we have had the honour of caring for.



GV Hospice is once again recognised as a national leader in palliative care for both community and residential aged care, with the University of Wollongong reporting that GV Hospice achieved 20 out of 20 benchmarks. This is the first time in over 20 years this has been achieved in a community organisation.

This magnificent result is a testament to our whole team - our dedicated skilled nurses, our wonderful administration staff, our compassionate supportive care team and our passionate volunteers including our client care volunteers, who are trained to support the clients/carers.

Our organisation is very capably led by CEO Wendy Ross, with the management of Hospice in good hands by a skilled, volunteer Committee of Management.

Two of our Committee of Management members have resigned from the committee after many years of service: Michael Blake and Lindsay Symonds.

Michael has been a committee member for 20 years and has been a very passionate contributor and we thank him sincerely for his service. He and wife Claire have now moved to Jan Juc and we wish them well in their new home.

Lindsay has been on the Committee for 14 years and in that time has been President for three years and is currently still involved with Hospice as part of our 'Client Biography Program'. We thank Lindsay for his service and contribution and wish he and Diedre all the best in their retirement and with their travel plans.

In conclusion, after five years as President of this amazing organisation, I have decided that now is the time to hand over the chair to someone new, who I know will lead GV Hospice into the future. While there has been many challenges and changes in palliative care over the years, Hospice has always risen to those challenges, excelled in its service and continued to support the needs of the community.

Thank you to the staff, volunteers and Committee of Management for your support and I look forward to continuing my service to GV Hospice as a member of the Committee.

Jeanette Powell AM

President
GV Hospice



Chief Executive Officer report



This year marked a period of strategic progress and operational enhancement across the organisation. Our team successfully delivered on several major initiatives aligned with our commitment to excellence, innovation, and continuous improvement.

1. Accreditation success

We achieved full accreditation under the National Primary and Community Health Standards, a testament to our team's dedication and the robustness of our quality and compliance frameworks. This was our first year under these standards, so to meet all standards with no recommendations was a great outcome. This accomplishment reinforces our position as a trusted and high-performing organisation.



2. Launch of Employee Assistance Program (EAP)

A new, comprehensive EAP, Sonder, was introduced, enhancing staff wellbeing support through confidential counselling, wellness resources, and 24/7 access. Feedback has been positive, with increased employee access available.



3. Cybersecurity enhancements

Significant upgrades were made to our cybersecurity infrastructure, including updated staff training in data protection protocols. A grant from the Rural Health Infrastructure Fund (RHIF) helped to purchase updated equipment and systems. We undertook a Cyber Assurance Risk Rating (CARR) audit to identify and action gaps in our system. A working group meets monthly to action outstanding items. These measures have strengthened our resilience against emerging digital threats and will be undertaken annually.





4. Expansion of telehealth consultations

In response to ongoing demand, telehealth services were expanded using the PalCare Go platform connected directly to our patient health record system, improving accessibility and convenience for our clients. We are now taking part in a Hume region project to try to increase the use of telehealth where it is appropriate and helpful to the client. A number of positive outcomes have been achieved.



5. Administrative training and development

Members of our administrative team have undertaken education. Tracey Kerr undertook an occupational health and safety course and Madison Nicholson is half way through a business degree, having slightly reduced her hours to undertake full-time study.



6. Key events and community engagement

Throughout the year, we hosted and participated in a variety of successful events, including an art exhibition as part of Shepparton Festival in April, end of life planning event in May, the Hume region masterclass professional development workshop, The Friends of Hospice afternoon tea (May) and the community memorial event at the Victoria Park Lake as part of Palliative Care Week celebrations. All of these events were well attended and help to strengthen community ties and raise awareness.

As we look forward, we remain focused on innovation, quality service delivery, and a supportive workplace culture. I extend my thanks to the Committee of Management members, staff, and all volunteers for their exceptional contributions this year.

Wendy Ross

Chief Executive Officer
GV Hospice



Clinical manager's report



It has been a strong year for GV Hospice in the clinical space, marked by the ongoing delivery of high-quality, person-centred specialist palliative care. The clinical team has maintained a consistent level of service provision while also engaging in continuous improvement and embracing new initiatives to better meet the needs of our community.

One notable development this year has been the introduction of an Advance Care Planning (ACP) clinic, now operating one day per fortnight. This structured approach has enhanced our ability to support clients and families in making informed decisions about future care preferences, aligning with our goal of empowering client autonomy.

Carer wellbeing has remained a key focus throughout the year, supported through our ongoing Carer Wellbeing Program. Recognising the emotional and physical demands placed on carers, we continue to prioritise initiatives that provide them with meaningful support and connection.

This year, our Biography Program has seen further development, with two volunteers trained specifically in this area. The results have been outstanding, with families deeply moved by the process and outcomes.

In addition, memory making activities continue to be a valued and meaningful complement to our clinical work. These initiatives not only support the emotional and psychological wellbeing of clients and families, but also reinforce the holistic nature of our care model.

Our Aged Care Project has gone from strength to strength, enabling us to support many community-based clients through a seamless transition from their homes into aged care without compromising the quality of care or client outcomes.

This year also saw the commencement of a bereavement group, offering structured support to individuals navigating grief and loss. The group runs as a four-week therapeutic program, grounded in evidence-based frameworks, and is designed to create a safe space for participants to explore their grief, share experiences, and develop coping strategies.



The program has been well received, with positive feedback highlighting the value of peer connection and guided support during the bereavement journey. This initiative further strengthens our commitment to comprehensive, end-of-life and post-death care for families and carers.

In response to the increasing demands on the service, a new role was established to support the effective management of day-to-day clinical operations. The introduction of an associate clinical manager position reflects our commitment to maintaining high standards of care while ensuring operational sustainability.

This role is currently being shared between two of our experienced senior clinicians, allowing for a collaborative leadership model that draws on their collective expertise. This arrangement has already contributed to enhanced coordination, improved workflow, and greater support for the broader clinical team.

Our clinical team continues to pursue postgraduate studies in palliative care to ensure we provide the highest standard of compassionate and evidence-based care.

Our clinical outcome results through PCOC also support this with GV Hospice achieving 20/20 benchmarks, achieving all clinical benchmarks for the first time. Sustaining this across two consecutive reporting periods is a testament to the interdisciplinary team’s passion and dedication. Their commitment to delivering person-centred care through co-design and collaboration ensures an approach that is both value-driven and responsive to individual needs.

As we reflect on the year, we remain committed to maintaining clinical excellence while exploring innovative ways to improve our service delivery and respond to the evolving needs of our community.



Breakfast with staff from GV Health.



Staff Christmas afternoon tea.



GV Hospice staff and members from the Over 60s Bowls Club.

Annie Jorgensen
 Clinical Manager
 GV Hospice



Our Impact



390

clients received services from GV Hospice in the 2024-2025 financial year.



349

clients were referred for services during 2024-2025.



268

clients were admitted to the service during 2024-2025.

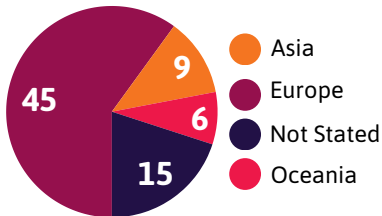


69

clients were discharged as they no longer required specialist palliative care.



Of the 390 clients, 75 were born in countries other than Australia.



224
clients had a malignant diagnosis.

158
clients had a non-malignant diagnosis.

86.6%

of clients died in their preferred place of choice.



54

clients passed away at home.



29

clients passed away in hospital.



70

clients passed away in residential aged-care facilities.



41

clients passed away in a palliative care unit in hospital.



927

hours were spent by staff on call.

608

phone calls were received over weekends or public holidays.



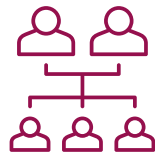
82

clients were seen by the palliative care registrar in clinic.



135

clients were seen by the palliative care physician at the GV Hospice clinic.



222

family network clients received services.



6

people regularly attended the bereavement group hosted by GV Hospice.



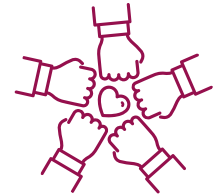
5573

hours were volunteered at the Opportunity Shop.



558

hours were volunteered by client care volunteers.



449

hours were volunteered within other areas of GV Hospice.



334

pieces of equipment were loaned to clients.



12

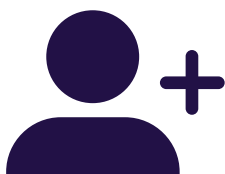
pieces of specialised equipment was hired and delivered to client homes.



82,380kg

of unsaleable donations were recycled, saving them from landfill.

This is equal to around 6 B-double trucks.



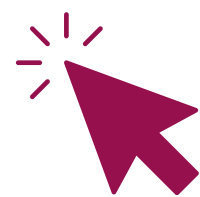
954

followers across all platforms on social media.



14,482

people were reached across all posts.



3,696

people interacted with posts across all platforms.



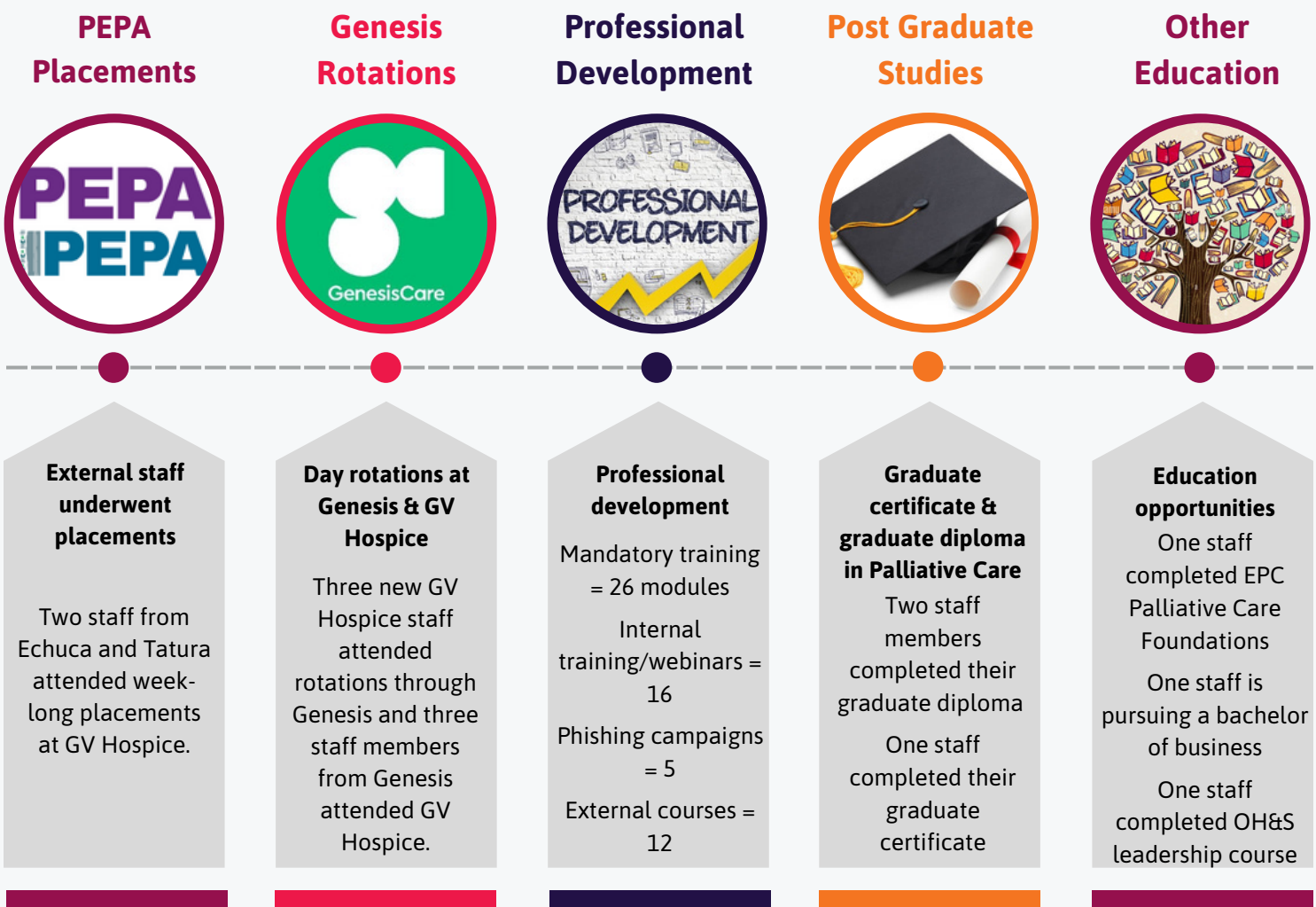
Professional development

Our nursing team continues to advance its expertise in palliative care, with two nurses completing a postgraduate diploma and one now pursuing a master’s degree. Another has completed a graduate certificate this year, and three more are currently undergoing their graduate certificate in palliative care.

Supportive care staff have also undertaken professional development to better support volunteers, carers and those experiencing bereavement.

Our admin team is actively engaged in ongoing training and further studies relevant to their roles, reflecting a strong commitment to continuous improvement, leadership development and capacity building of our service.

We’re proud of our team’s dedication to enhancing care and service for those we support .





Quality improvement

Palliative Care Outcomes Collaboration (PCOC)

GV Hospice has met all 20 of the benchmarks in the most recent PCOC Report, a remarkable achievement that exceeds the national community average of meeting seven out of the 20 benchmarks defined by PCOC.



The exceptional performance highlights the dedication and commitment of our staff and volunteers to provide the highest quality of palliative care in our community. Meeting all benchmarks is a rare accomplishment in the sector, particularly in community-based settings. The benchmarks measure the quality of palliative care delivered to patients and families including pain management, symptom control and timely delivery of care, all essentials for enhancing the comfort and dignity of patients.

“A deep commitment to the provision of quality palliative care over time has seen the GV Hospice team achieve this extraordinary result.” said Kylie Draper, improvement facilitator PCOC. “The Palliative Care Outcomes Collaboration (PCOC) is a national outcome and benchmarking program federally funded by the Department of Health and Aged Care, participation is voluntary and GV Hospice has steadily improved over time, and we congratulate them on these patient outcomes. GV Hospice is always willing to share their knowledge with other palliative care clinicians to support better outcomes for patients and carers.”

“Our team is proud to be recognised in this way and for the work we’ve done to support increasing numbers of patients and their families during one of the most challenging times in their lives.” said Wendy Ross, CEO GV Hospice. “Exceeding expectations in all areas of the PCOC report is a testament to the skill, compassion and dedication of our staff and the partners we work with.”

Accreditation change

At the beginning of 2025, GV Hospice underwent accreditation in accordance with the National Safety and Quality Primary and Community Healthcare Standards. All 61 assessments were met with no recommendations made. This assessment highlighted the strengths maintained by staff, volunteers and key stakeholders of the service.





Aged Care Project

We are pleased to report that continued funding has allowed us to strengthen and expand the Aged Care Project across the Greater Shepparton region. This support has deepened our partnerships with all 12 aged-care facilities in our area, ensuring greater access to specialist palliative care for residents.

Team composition

The Aged Care Project team is led by a 0.3 EFT clinical nurse consultant and supported by a 0.3 EFT clinical nurse specialist and a 0.3 EFT registered nurse and 0.1 EFT social worker. Additional support is provided by the wider GV Hospice team.

Education and training

A major focus this year has been education. With the support of a grant from the Murray Primary Health Network, we developed and delivered formal training programs to aged-care staff. This initiative has strengthened clinical knowledge and capacity within the facilities, contributing to improved outcomes and enhanced resident care.

Feedback provided post education sessions:

- “Thanks for the educational session, really informative and helpful to provide the best care to the residents who are facing palliative and EOL pathways”,
- “Trainer is knowledgeable and helpful”,
- “Very informative and good explanation on the required topic”.

Key achievements

Admissions	Transitions from community	End-of-life care	Project discharges
95	13	72	30
clients were admitted through the project in the financial year.	clients were supported in transitioning from community-based care into aged-care facilities.	deaths were supported by GV Hospice with 97% dying in their preferred place.	clients were discharged following successful stabilisation of symptoms.

Marjo Reijnen

Aged Care Project Leader
GV Hospice



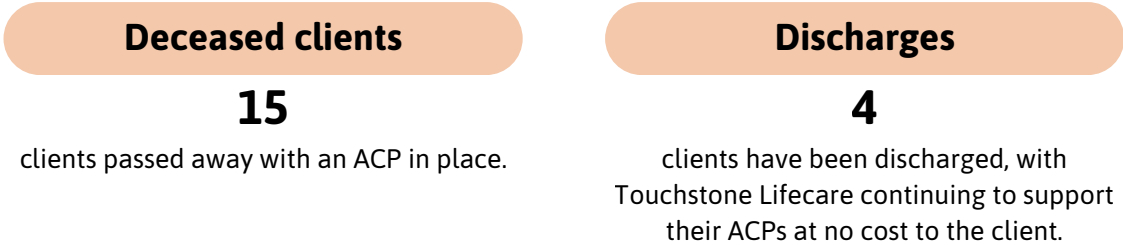
Advance Care Planning clinic

People with a terminal illness are often uncertain about their care preferences or have not discussed them with loved ones. Attending an Advance Care planning (ACP) session allows clients to explore and document their healthcare wishes, ensuring their preferences are understood, respected, and advocated for.

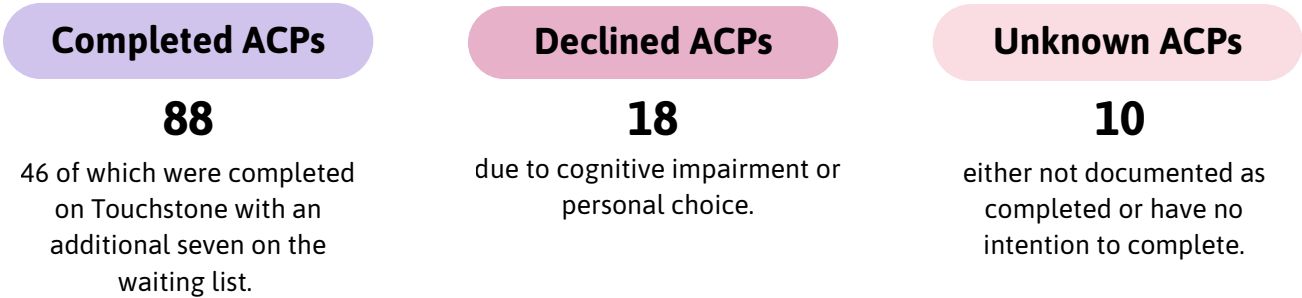
In 2024, Hospice launched an ACP clinic, offered fortnightly on Mondays, giving clients the option to complete their ACPs either at home or in the clinic.

This data reflects ongoing commitment to ensuring that clients’ preferences for care are documented, respected, and supported across care settings.

Since commencement



Among Current Clients



This year, GV Family Care and GV Hospice hosted an end-of-life planning event to 45 participants from the community, which included a presentation on Advance Care Planning by GV Hospice staff. We also participated in a 45-minute interview with Deakin University for research into Advance Care Planning.

Our aim is to continue promoting the ACP clinic for clients to complete their care wishes.

Jodie Stradling
Advance Care Plan Clinic Leader
GV Hospice



Carer Wellbeing Program



The Carer Wellbeing Program provides an opportunity for carers of our clients to connect with other carers, have some time out from their caring roles and have some fun. In essence “caring for the carers”.

It is available to all active carers of our clients. Carers who have lost the person they are caring for can continue to come. We have clients that also come, and one comes with her GV Hospice volunteer.



Various activities have been offered through the program including; café at GV Hospice, therapy dog, tai chi, MOVE visit, art class at MEAC, lawn bowls, Shepp Sewing Centre, GV Woodturners, cinema, massages, hairdresser, tour of ABC radio studios, mosaics, Op Shop, local museums, variety of art and craft programs, barbecue lunch, pottery, Kaiela Art (weaving and turtle making), talk by lawyer, End of Life Planning event, walk at the lake and Family Bowl creation.

To date 126 carers have been contacted since March 2024.

The goal is to continue to bring carers together in a safe space, which provides the opportunity for connection and fun. After a visit or chat with carers, if they don't come to a program, “they know we care”.



Feedback received:

- “It gives you something to look forward to and gives us a break from our caring role.”
- Carer's husband questioned; “Are they here to see me as well?” and carer responded, “No, it's not about you this time.”

Jess Holmes

Carer Wellbeing Program coordinator

GV Hospice



Memory making

GV Hospice has had an increased focus on ‘memory making’, offering meaningful ways for patients and families to create lasting keepsakes. Services include professional photography sessions, plaster casts of hands to symbolize togetherness, and bespoke fingerprint and footprint jewellery as cherished mementos. Families can also take part in creating shared pottery bowls, a creative reminder of unity. For those wishing to leave messages for the future, we support the writing of letters to loved ones for special milestones such as birthdays or weddings.

Each element of the program is designed to offer comfort, foster connection, and create lasting memories that honour the life and relationships of each person in our care. Participation is guided with respect, and personalised support and is voluntary. All staff offer and participate in supporting memory making.



Precious Touch Jewellery

Finger, hand and foot prints.

“I just want my daughter to have a piece of me after I die. This was perfect.”



Photography sessions

Professional photos taken at a set location.



Plaster Casts

Available for couples and families.



Biographies

Created with the help of trained volunteers.



Community memorial

The third community memorial was held at Shepparton's Victoria Park Lake during Palliative Care Week. It was a relatively mild evening for May, however, attendance appeared to be a little down from last year. We were pleased to see that 50 people were interested in watching the event online, and 1,300 others followed the event link and watched the memorial in part.



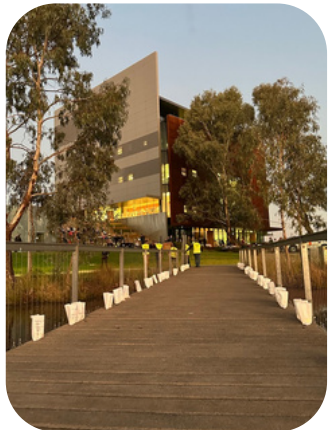
Ian Bull OAM - Master of Ceremonies.



Rotary Club members.



Alexander McKinnon, piper.





Events at GV Hospice

The event space upstairs continues to be well utilised with 22 all or part-day bookings catered for throughout the year. An IT grant enabled us to purchase and set up audio-visual equipment for different occasions. Internally, GV Hospice staff used the space for planning days, the AGM, and the 30th Op Shop anniversary event. External organisations have regularly hired the space for presentations and events that have ranged from art exhibitions to regular GV Safety Group meetings.

Palliative Care masterclass (February 2025)

Towards the end of February, a Palliative Care masterclass for Hume region clinicians was held at GV Hospice. Two palliative care physicians and nurse practitioner, Steve Pitman, facilitated the session with 18 clinicians attending to discuss assessment skills, complex symptom management and interpretation of results. The attendees had a fantastic day networking with colleagues, without having to travel to metropolitan areas to participate.



End-of-life planning event (May 2025)

In collaboration with Family Care and GV Hospice hosted an End-of-Life Planning event. Approximately 45 people attended to listen to guest speakers discuss topics ranging from estate planning to funeral arrangements and powers of attorney. Our own staff members were involved as well. Jodie Stradling spoke about advanced care planning and Karin Gillman facilitated a meditation session. A light lunch was provided and the day ended with a Q&A panel.



Art exhibition (April 2025)

GV Hospice hosted the Connected School Communities Art Exhibition as part of the Shepparton Festival. School students from across Greater Shepparton showcased their artwork, which included multimedia portraits, sculptures and audio-visual media. The theme of connection extended to other students, teachers, family, and community through artwork. During the week, GV Hospice had many visitors who supported the exhibition and celebrated the young artists.



Volunteers

Client care volunteers

Between May and September, Maree Chin recruited and trained 14 client care volunteers, most of whom have gone on to volunteer their time to clients participating in the volunteer program. Currently, 36 clients are receiving weekly visits from 25 of our client care volunteers. On average, clients wait two weeks for a Hospice volunteer from the time of referral.



Recently trained client care volunteers.

Biography Program

As part of her work as the Carer Wellbeing Project coordinator, Jess Holmes has recruited and trained volunteers to go into homes and conduct biographies for two clients. Jess and volunteers, Lindsay Blake and Jan Durden, have completed four biographies in print and oral formats. One family used some of the client's own words in her eulogy and thanked Hospice for providing them with the opportunity to participate in the program.

'I thought I had an ordinary life but after doing the biography, I discovered I had a fun and wonderful life',
- GV Hospice client.

Shepparton Food share

Client care volunteers, Vivien Bloomfield, Leigh Bamford and Gavin Rose have all supported the Foodshare program this year. This initiative involves ordering, collecting and packing bags of donated food from Food share. The nurses distribute the food to clients who may be experiencing financial hardship or find shopping and cooking challenging. We have six clients who regularly receive food parcels and many more who enjoy them occasionally.



Volunteer, Vivien at Food Share in Mooroopna.

Student Placement

This year we've had three school students volunteering for GV Hospice. Two students from GV Grammar School worked at the Op Shop during the school holidays, and a Notre Dame College student came each week to assist the administration team. We've also managed to recruit several bilingual students from GoTafe who will soon be working in the client care program.



Opportunity Shop

It has once again been an exciting year with lots happening at the Opportunity Shop. One of the highlights was the celebration of 30 years of operation. As well as sales at the shop, many of the current and former staff and volunteers attended a tea party with the theme: "Wear something purchased at the Op Shop, big or small". The catering was supplied by the Friends of Hospice and a great afternoon was had by all, with lots of reminiscing taking place.

The Op Shop continues to maintain its strong reputation in the community with many donations from a very generous community and sales remaining at a very strong level. The team is continually looking to improve the layout and presentation of the shop, with new racks, shelving and mannequins purchased.

After 16 years at the Op Shop, Darlene Finteln resigned to pursue other interests including fantastic holidays and to care for her granddaughter. Beryl Monk joined the team. Annette McDougall, who worked both as a casual and a volunteer, also resigned after many years of being a huge contributor to the Op Shop. We thank them all for their invaluable contribution.

Without the input of the funds raised at the Op Shop, GV Hospice would not be able to provide the services it does, including having a nurse on call 24 hours a day, seven days a week.



Former President John Hetherington, committee members, Paul O'Dwyer, Les Young, Robert Sands, President Jeanette Powell & Terri Cowley.



Past and present Opportunity Shop staff, volunteers, Committee of Management members and GV Hospice staff celebrating the 30th anniversary of the Op Shop.





Client story: David ‘Dave’ Fairless

My husband, Dave was diagnosed with Stage 4 cancer in October 2023, which was a massive shock to us. Sadly, Dave passed away at home on Boxing Day 2024.

We believed GV Hospice to be a place where you went to stay during your last days. We were so wrong.

Months before Dave passed, GV Hospice came to talk to us and explained so many of their services, which we had little knowledge of beforehand.

As confronting as it was, they explained forms that would allow Dave to express his wishes in so many ways, as to medical treatment and decisions, staff discussed his care and important things he wanted nearing his death.



David & Jenny Fairless

They also have many ability aids, which were available free of charge to borrow, as well as counselling and a weekly carers’ get together.

We didn’t utilise a lot of what GV Hospice had to offer, as I think we were in a head spin most of the time, with hospital stays, chemo and more heartbreaking news resulting in longer stays in hospital. Dave ended up with cancer in his bowel, lungs, liver and spine.

Nearing the end of Dave’s life, GV Hospice helped to fulfill Dave’s wishes to be at home, surrounded by his loved ones. I was so relieved that we could all do this for him. We all got to spend quality time at home, as Dave and I wanted. I was able to hold his hand when he passed away.

After Dave’s passing, GV Hospice offered a grief group. It ran for four weeks and was so beneficial. The people in our group now catch up every week and have become good friends.

All of the GV Hospice team are such caring and passionate people and made everything less stressful.

I highly recommend GV Hospice, and cannot thank them enough.

Jenny Fairless



Supporter profile: Skeeta Bulldog charity



The Bulldog Charity is a group of like-minded people united by a love of motorbikes, the mountains, and a shared history with Bulldog Motorcycle Wreckers in Shepparton. Each member has been touched in some way by cancer and shares a deep desire to support the vital work of GV Hospice.



Since 2013, the annual 'Skeeta' weekend has taken riders and crew deep into the Wonnangatta Valley, tackling some of the most extreme and challenging tracks in the Victorian High Country. The twist... only Honda CT110 Postie bikes are allowed, which makes the rugged climbs, river crossings, and steep descents even more entertaining and memorable.

Up to 40 riders - plus a similar number in support vehicles - take part each year. Attendees range from 12 to over 65, with generations often riding together. Around the campfire, stories are shared, laughs echo through the valley, and lasting friendships are forged.



There's no entry fee to attend, but participants are expected to donate a minimum of \$100 to the Bulldog Charity tin, which makes its way around the campsite during the weekend. Most of the food is donated by attendees, and in the weeks before the trip, items are auctioned on the group's online page. While many auction items hold little actual value, the friendly bidding wars are a highlight.



In late 2024, the group lost one of its founding members, David Fairless, to cancer. Before his passing, he gifted his 'Skeeta' bike to a 13-year-old past participant. In 2025, that same young rider proudly donated \$1,700 - raised through mowing lawns, odd jobs, and selling screen-printed items made especially in honour of the man's generosity and memory.



Each 'Skeeta' begins with a warm welcome, an outline of the rules, and the plan for the ride. It ends with a solemn tribute - reading aloud the names of past attendees who have passed away, ensuring they remain a part of the journey.



In its 12 years so far, the Bulldog Charity has raised over \$65,000, every cent donated to GV Hospice. Supporters say one of the most rewarding moments of the year is riding into Hospice to present the cheque - a gesture of thanks from a community that rides with purpose.



Supporter profile: Shepparton Albanian Moslem Society

The Shepparton Albanian Moslem Society has proudly supported GV Hospice for many years, standing by an organisation that does incredible work helping people and families through some of life's most difficult times.

Our support has come in many forms - through donations, fundraising efforts, and simply spreading the word about the amazing care GV Hospice provides. Whenever the community has been called upon to help, our members have always stepped up with generosity and a genuine desire to give back.

Looking after those who are unwell or at the end of life is something that's deeply important in our culture and faith. It's part of who we are - to show kindness, offer comfort, and stand by people when they need it most. That's why our connection with GV Hospice has always felt natural. We share the same values of compassion, respect, and care for others.

Over the years, we've helped raise awareness within the Albanian community about what GV Hospice does and how families can access the support they need. We've also worked closely with the Hospice team to make sure the care provided is culturally appropriate, respecting our traditions, beliefs, and the way we support loved ones at the end of life.

In turn, GV Hospice has shown real understanding and openness, always listening and making sure every person is treated with dignity. That's something we're truly grateful for.

This partnership between our society and GV Hospice has made a real difference. It shows what can happen when communities and services come together with a shared goal - to care for people with love and respect, no matter what background they come from.

We're proud to keep supporting GV Hospice and will continue to stand with them in the years to come. Helping each other is what community is all about.

Reg Qemal

President
Shepparton Albanian Moslem Society



Jess Holmes, Maree Chin, Madison Nicholson, Reg Qemal, Marjo Reijnen, Wendy Ross, Annie Jorgensen and Shirley Taylor.



Friends of Hospice

Thank you to outgoing president Wendy Cook who has served in this role for over 12 years. Wendy has stood down and Maureen Bemrose and Kathy Zozevski have taken a shared role as chairwomen.

The group would like to encourage others to join their small but active group. They provide assistance by raising funds to support GV Hospice. This can be very rewarding, but also have fun!

The Friends held a very successful afternoon tea in May where 140 guests were treated to a sumptuous array of delights. For the first time it was hosted in the GV Hospice building. It was a huge success, raising over \$7,000. They look forward to planning other activities here!

The group also held a garden walkabout, "Three Charming Gardens" and was treated to the sun shining and lovely weather. Over \$4,000 was raised. They look forward to organising more events in the future.

Car Rallye

The 29th GV Hospice Rallye enjoyed sunny skies, and a field full of vehicles, and raised an impressive \$77,653 for the cause this year.

Approximately 110 participants and more than 40 cars set out for the mystery navigational tour. The route departed from Shepparton's MOVE to Euroa for lunch, then wound through Mansfield to Eildon, where participants enjoyed dinner and accommodation.

Kelvin Maude, president of the Rallye committee said he was very pleased with the fundraising result: "This is definitely one of our strongest years. It's wonderful to see how well supported the Rallye is each year."

Next year will celebrate the 30th Hospice Rallye with all ages and sorts of cars welcome to join the fun-filled weekend.



Group winners from team Coad, Quick and Bell.



Members of the rallye committee and overall winner, Trent Williams.



Best dressed, Bernadette and Tim Girdwood.



Annual General Meeting

2023-2024

The continuing tradition of life membership of GV Hospice were awarded at last year's AGM. The deserving recipients were John Beaver and Julie Poon.

John has contributed as a volunteer for over 30 years, holding many positions including on the Committee of Management, the Foundation and integral roles in fundraising. John oversaw the project management of the 102 Balaclava Road construction and continues to remain connected as a community representative on the property committee.

Julie Poon was acknowledged for her outstanding professional service in multiple roles over 26 years, with the roles sometimes overlapping due to service need. As the inaugural clinical nurse specialist, Julie was involved in setting up the service, community/doctor education, fundraising and negotiating with the Department of Health to obtain much needed funding. As well as working as a CNS, Julie took on the role of coordinator and later bereavement counsellor.

The night saw two committee members stepping down from their positions. Michael Blake and Lindsay Symons had been members of the Committee for many years, guiding the service with their knowledge and leadership. While Michael has moved to be closer to family, Lindsay remains close to the service offering his time to the biography program.

Service awards were also presented to:

Staff:

- Ross Johnstone - 10 years

Volunteer:

- Maxine Beaver - 20 years
- Gloria Baker - 15 years
- Glen Burdekin - 10 years
- Judy Hepworth - 10 years

Committee:

- Michael Blake - 20 years



Robert Sands, John Beaver & Hon Jeanette Powell AM



Hon Jeanette Powell AM, Julie Poon & Paul O'Dwyer





Community support

We simply couldn't provide the level of care we do without the unwavering support of our incredible community. Your generosity - whether through donations, volunteering, or advocacy - makes a profound difference. It allows us to continue delivering kind, compassionate, and dignified care to individuals and families during some of the most challenging times of their lives.

Thanks to your ongoing support, we're able to be there when it matters most - offering comfort, guidance, and hope to those in need. From all of us, thank you for standing with us and making our work possible.





Committee of Management



Hon Jeanette Powell AM
President



Michelle Luscombe
Vice President



Greg Luscombe
Treasurer



Robert Sands
Secretary



Ric Sofra
Member



Les Young
Member



David Shipston
Member



Paul O'Dwyer
Member



Terri Cowley
Member



GV Hospice staff

Management

Wendy Ross *Chief Executive Officer*

Annie Jorgensen *Clinical Manager*

Administration

Tracey Kerr *Team Leader*

Madison Nicholson

Brit Selva

Jackie O'Brien *(employed June 2025)*

Ross Johnstone

Clinical

Rachael Kubeil *Assoc Clinical Manager*

Marjo Reijnen *Assoc Clinical Manager*

Anneleise Benfold *(employed April 2025)*

Jayne Bramley

Kim Martin *(resigned Feb 2025)*

Tamika Mayes

Clinton Moresco *(employed Jan 2025)*

Louise Moylan

Angela St Clair

Jodie Stradling

Annalise Taylor *(employed March 2025)*

Shirley Taylor

Erica Varapodio *(Contract end Dec 2025)*

Supportive care

Meg Bates *(employed July 2024)*

Juliette Buchanan

Maree Chin

Karin Gillman *(employed Feb 2025)*

Jess Holmes

Bec Nicoll *(resigned Nov 2024)*

Opportunity Shop

Nancy Sessions *Team Leader*

Travis Bird

Christine Ezard

Darlene Finteln *(resigned Oct 2024)*

Sharon Geraghty

Annette McDougall *(resigned April 2025)*

Peter McDougall *(casual)*

Beryl Monk *(employed Nov 2024)*

Moniqua Wright



GV Hospice volunteers

Biography program

Jan Durden
Lindsay Symons

Food Share program

Leigh Bamford
Vivien Bloomfield
Gavin Rose

Friends of Hospice

Ruth Ball
Gloria Baker
Maureen Bemrose

Evie Boschetti
June Brewer
Wendy Cook

Mary Cross
Pat Gibson
Glenys Holyman

Margaret McMaster
Valerie Van Kerkhof
Christine Wills
Kathy Zozevski

Client care volunteers

Mary Anderson
Graham Ball
Leigh Bamford
Vivien Bloomfield
Marie Colbert
Sally Collins
Nancy Conley

Jan Durden
Sharon Folwell
Cynthia Gorry
Nic Healey
Heidi James
Rodney Kelley
Marija Matejic

Annette McDougall
Robin McDougall
Patricia Meadows
Rose Reed
Peter Romano
Glenda Rowe
Jan Sabri

Peter Sexton
Debbie Watson-Smith
Maria Weidemann
Sue Wellington
Allan Wilson
Anne Wyatt

Opportunity Shop

Lorrel Armitage
Helen Bassani
Maxine Beaver
Victoria Bishop
Helen Bray
Jeanene Brown
Glen Burdekin
Maria Conti
Darryle Crossman
Kimberley Dagger
Susan Dervish

Barbara Dougherty
Robyn Furci
Lyn Gilchrist
Brian Griffiths
Jan Harrap
Judy Hepworth
Christy John
Willie Johnstone
Rodney Kelley
Fiona Kennan
Julia Lamana

Rita Lawson
Sue Manuel
Jill McCormack
Annette McDougall
Robin McDougall
Beryl Monk
Jill Myers
Jenny Nightingale
Mary Pell
Barbara Pilkington
Gavin Rose

Glenda Rowe
Mandy Sandlant
Sue Sandlant
Samantha Sharpe
Emma Sprunt
Sonia Strachan
Joyleen Sutherland
Margaret Watts
Annie Wilson
Pamela Wood
Moniqua Wright

**MINUTES – 2023 Annual General Meeting
Wednesday 13th November 2024**

1. Acknowledgement

We acknowledge the Traditional Custodians of the land on which we hold our meeting, and pay respects to their Elders - past, present and future. GV Hospice acknowledges the important role Aboriginal and Torres Strait Islander people continue to play within the community. We acknowledge the strong partnership with Aboriginal and Torres Strait Islander people which helps us to develop our approach to palliative care.

2. Welcome to the 36th Annual General Meeting

3. Apologies: Terri Cowley, Melvin Deo, Dr Chik Chua, Dr Lang Lang Yui, Gloria Baker, Judy Hepworth, Darlene Finteln

4. Confirmation of minutes of the last Annual General Meeting: 8th November 2023

M: L Young

S: J Hetherington

5. President's Report - Jeanette Powell, tabled as per Annual Report

M: J Powell

S: W Cook

6. Treasurer's Report - Greg Luscombe, tabled as per Annual Report

M: Greg Luscombe

S: Rob Sands

7. Chief Executive Officer's Report - Wendy Ross, tabled as per Annual Report

M: Rob Sands

S: Paul O'Dwyer

8. Appointment of Auditor for 2024/2025 – Goulburn Murray Audit Services

M: Greg Luscombe

S: Lindsay Symons

9. Annual Subscription: In accordance with the rules of the Association, to confirm that the annual subscription for the year 2024/2025 is \$10 for Members and \$2 for Associate Members.

M: Michael Blake

S: Les Young

10. Election of the Committee of Management (rule 52 and 53):

President: - I duly declare all positions vacant. Wendy Ross is invited to chair the meeting for the election of the Committee.

Nominations have been received from: Jeanette Powell, Paul O'Dwyer, Greg Luscombe, Robert Sands, Les Young, Michelle Luscombe, David Shipston, Patrick Sofra and Terri Cowley.

Nominations accepted.

Nomination/s for President: Jeanette Powell

Once President elected, they resume as Chairperson the remainder of the meeting.

Nominated by: Les Young

S: John Hetherington

Accepted and appointed unanimously

Nomination/s for Vice President: Michelle Luscombe

Nominated by: Rob Sands

S: John Beaver

Accepted and appointed unanimously

Nomination/s for Secretary: Rob Sands

Nominated by: Michelle Luscombe

S: John Beaver

Accepted and appointed unanimously

Nomination/s for Treasurer: Greg Luscombe

Nominated by: Rob Sands

S: Les Young

Accepted and appointed unanimously

11. **Life Membership:** Inaugural Life Members of GV Hospice inducted John Beaver and July Poon. Presented by Jeanette Powell.
12. **Service Certificates:** presented to Maxine Beaver 20, Michael Blake 20, Gloria Baker 15, Glen Burdekin 10, Judy Hepworth 10, Ross Johnstone 10.

Meeting Close: 6.20pm

GOULBURN VALLEY HOSPICE CARE SERVICES INC.

ABN 17 667 985 593

FINANCIAL REPORT FOR THE YEAR ENDED 30 JUNE 2025

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

CONTENTS

	Page No.
Committee's Report	2
Income Statement	3
Statement of Financial Position	4
Statement of Changes in Equity	5
Statement of Cash Flows	6
Notes to the Financial Statements	7
Responsible Persons Declaration	13
Information other than the Financial Report - Disclaimer	14
Detailed Profit and Loss Statement	15
Independent Auditor's Report	16

GOULBURN VALLEY HOSPICE CARE SERVICES INC
ABN 17 667 985 593

COMMITTEE'S REPORT

Your committee members submit the financial report of Goulburn Valley Hospice Care Services Inc for the financial year ended 30 June 2025.

Committee Members

The names of the committee members in office at anytime during or since the end of the year are:

Mrs Jeanette Powell, President
Mrs Michelle Luscombe, Vice President
Mr Robert Sands, Secretary
Mr Greg Luscombe, Treasurer
Dr Paul O'Dwyer
Mr Les Young
Mr Patrick Sofra
Mr. David Shipston
Mrs Terri Cowley
Mr Lindsay Symons (Resigned 13 November 2024)
Mr Michael Blake (Resigned 13 November 2024)

Principal Activities

The principal activities of the association during the financial year were:

- The provision of Palliative Care Services to terminally ill patients within the City of Greater Shepparton.

Significant Changes

No significant change in the nature of these activities occurred during the financial year.

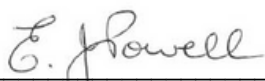
Operating Result

The surplus after providing for income tax amounted to \$743,252 (2024 surplus \$911,846).

Events subsequent to the End of the Reporting Period

There are no matters or circumstances that have arisen since the end of the financial year that have significantly affected or may significantly alter the operations of the association, the results of those operations or the state of affairs of the association, in future years.

Signed in accordance with a resolution of the members of the committee:



Ms Jeanette Powell, President



Mr Greg Luscombe, Treasurer

Dated: 18/09/2025

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593
INCOME STATEMENT
FOR THE YEAR ENDED 30 JUNE 2025

	Note	2025 \$	2024 \$
Revenue and other income	2	3,353,086	3,381,926
Adm inistration		(166,179)	(159,790)
Depreciation and amortisation	15(a)	(271,216)	(249,847)
Employee benefits expenses	3	(1,862,564)	(1,769,525)
Fundraising expenses		(19,646)	(16,516)
Motor vehicle expenses		(28,279)	(19,092)
Clinical operations		(21,416)	(13,869)
Other expenses from ordinary activities		<u>(240,534)</u>	<u>(241,441)</u>
Profit before income tax		743,252	911,846
Income tax expense	1(a)	<u>-</u>	<u>-</u>
Profit for the year		<u><u>743,252</u></u>	<u><u>911,846</u></u>
Profit attributable to members of the entity		<u><u>743,252</u></u>	<u><u>911,846</u></u>
Other comprehensive income:		<u>-</u>	<u>-</u>
Other comprehensive income for the year, net of tax		<u>-</u>	<u>-</u>
Total comprehensive income for the year		<u><u>-</u></u>	<u><u>-</u></u>
Total comprehensive income attributable to members of the entity		<u><u>743,252</u></u>	<u><u>911,846</u></u>

The accompanying notes form part of these financial statements.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

STATEMENT OF FINANCIAL POSITION

AS AT 30 JUNE 2025

	Note	2025 \$	2024 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	5	4,879,525	4,127,048
Accounts receivable and other debtors	6	619	206
TOTAL CURRENT ASSETS		4,880,144	4,127,254
NON-CURRENT ASSETS			
Property, plant and equipment	7	8,342,448	8,508,345
TOTAL NON-CURRENT ASSETS		8,342,448	8,508,345
TOTAL ASSETS		13,222,592	12,635,599
LIABILITIES			
CURRENT LIABILITIES			
Accounts payable and other payables	8	199,174	191,010
Borrowings	9	502	1,569
Provisions	10	180,835	175,758
Other liabilities	11	162,500	325,000
TOTAL CURRENT LIABILITIES		543,011	693,337
NON-CURRENT LIABILITIES			
Provisions	10	35,170	41,103
TOTAL NON-CURRENT LIABILITIES		35,170	41,103
TOTAL LIABILITIES		578,181	734,440
NET ASSETS		12,644,411	11,901,159
MEMBERS' FUNDS			
Retained earnings		12,644,411	11,901,159
TOTAL MEMBERS' FUNDS		12,644,411	11,901,159

The accompanying notes form part of these financial statements.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

STATEMENT OF CHANGES IN EQUITY
AS AT 30 JUNE 2025

	Retained Earnings \$	Total \$
Balance at 1 July 2023	10,989,314	10,989,314
Comprehensive income		
Profit attributable to members	911,846	911,846
Total comprehensive income for the year attributable to members of the association	<u>911,846</u>	<u>911,846</u>
Balance at 30 June 2024	<u>11,901,159</u>	<u>11,901,159</u>
 Balance at 1 July 2024	 11,901,159	 11,901,159
Comprehensive income		
Profit attributable to members	743,252	743,252
Total comprehensive income for the year attributable to members of the association	<u>743,252</u>	<u>743,252</u>
Balance at 30 June 2025	<u>12,644,411</u>	<u>12,644,411</u>

The accompanying notes form part of these financial statements.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2025

	Note	2025 \$	2024 \$
Cash flows from operating activities			
Government grants Donations received Op		2,289,601	2,045,546
Shop revenue Interest received Fund raising		137,330	319,164
revenue Other revenue Payments to		496,700	513,514
suppliers & employees		210,380	108,212
		65,510	55,971
Net cash provided by operating activities		217,292	277,231
		(2,559,018)	(1,931,069)
	14(b)	<u>857,795</u>	<u>1,388,568</u>
Cash flows from investing activities			
Proceeds from sale of property plant & equipment		-	151,001
Purchase of property plant & equipment		(105,319)	(329,415)
Net cash provided by (used in) investing activities		<u>(105,319)</u>	<u>(178,414)</u>
Net cash provided by financing activities		<u>-</u>	<u>-</u>
Net increase (decrease) in cash held		752,476	1,210,154
Cash and cash equivalents at beginning of financial year		<u>4,127,048</u>	<u>2,916,894</u>
Cash and cash equivalents at end of financial year	5	<u><u>4,879,525</u></u>	<u><u>4,127,048</u></u>

The accompanying notes form part of these financial statements.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2025

1. SUMMARY OF MATERIAL ACCOUNTING POLICIES

The committee have prepared the financial statements on the basis that the association is a non-reporting entity because there are no users who are dependent on its general purpose financial statements. These financial statements are therefore special purpose financial statements that have been prepared in order to meet the requirements of the *Associations Incorporation Reform Act 2012* (VIC) and *Australian Charities and Not-for-profit Act 2012*. The association is a not-for-profit entity for financial reporting purposes under Australian Accounting standards.

The financial statements have been prepared in accordance with the mandatory Australian Accounting Standards applicable to entities reporting under the *Associations Incorporation Reform Act 2012* (VIC) and *Australian Charities and Not-for-profit Act 2012* and the significant accounting policies below, which the committee have determined are appropriate to meet the needs of members. Such accounting policies are consistently applied which those of previous periods unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accrual basis and are based on historical costs unless otherwise stated in the notes. Material accounting policies adopted in the preparation on these financial statements are presented below and have been consistently applied unless stated otherwise.

(a) Income Tax

Under Subdivision 50 of the *Income Tax Assessment Act 1997*, the entity is exempt from the payment of income tax.

(b) Property, Plant and Equipment

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment losses.

The carrying amount of plant and equipment is reviewed annually by the committee to ensure it is not in excess of the recoverable amount from those assets. The recoverable amount is assessed on the basis of expected net cash flows that will be received from the asset's employment and subsequent disposal. The expected net cash flows have been discounted to their present values in determining recoverable amounts.

The cost of fixed assets constructed within the entity includes the cost of materials, direct labour, borrowing costs and an appropriate proportion of fixed and variable overheads.

Subsequent costs are included in the assets' carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Association and the cost of the item can be measured reliably. All other repairs and maintenance are charged to the statement of comprehensive income during the financial period in which they are incurred.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2025

Depreciation

The depreciable amount of all fixed assets are depreciated on a straight line basis over the useful lives of the assets to the association commencing from the time the asset is held ready for use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements. The depreciation rates used for each class of asset are:

Buildings & building improvements:	2.50%
Motor vehicle:	18 - 22.50%
Plant & equipment:	7 - 50%

(c) Employee Benefits

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled, plus any related on-costs. Employee benefits payable later than one year have been measured at the present value of the estimated future cash outflows to be made for those benefits.

(d) Cash and Cash Equivalents

Cash and cash equivalents include cash on hand and deposits held at call with banks.

(e) Revenue and Other Income

Revenue is measured at the fair value of the consideration received or receivable. Revenue from the sale of goods is recognised at the point of delivery as this corresponds to the transfer of significant risks and rewards of ownership of the goods and the cessation of all involvement in those goods. Revenue relating to the provision of services is determined with reference to the stage of completion of the transaction at reporting date and where the outcome of the contract can be estimated reliably. Stage of completion is determined with reference to the services performed to date as a percentage of total anticipated services to be performed. Where the outcome cannot be estimated reliably, revenue is recognised only to the extent that related expenditure is recoverable. Interest revenue is accrued on a time basis, by reference to the principal outstanding and at the effective interest rate applicable, which is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to that asset's net carrying amount. All revenue is stated net of the amount of goods and services tax (GST).

(f) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the statement of financial position are shown inclusive of GST.

Cash flows are presented in the cash flow statement on a gross basis, except for the GST component of investing and financing activities, which are disclosed as operating cash flows.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2025

	Note	2025 \$	2024 \$
2. REVENUE AND OTHER INCOME			
Rendering of Services:			
Grants		2,226,147	2,045,546
Consulting		26,623	73,373
Interest		210,380	108,212
Donations		137,330	319,164
Fundraising revenue		65,510	55,971
		<u>2,665,990</u>	<u>2,602,265</u>
Other Sources:			
Op Shop revenue		496,700	513,514
Other income		190,536	182,999
Profit/(Loss) on sale of non-current assets		(140)	83,148
		<u>687,096</u>	<u>779,661</u>
		<u>3,353,086</u>	<u>3,381,925</u>
3. PROFIT FOR THE YEAR			
Expenses:			
Salaries and wages		1,657,736	1,586,328
Superannuation expense		172,528	151,464
Transfer from/(to) provisions for employee entitlements		(857)	(2,993)
Workcover		33,157	34,726
		<u>1,862,564</u>	<u>1,769,525</u>
4. REMUNERATION OF AUDITORS			
Auditing services		4,250	4,000
Other services - related practice of the auditor		1,700	1,660
		<u>5,950</u>	<u>5,660</u>
5. CASH AND CASH EQUIVALENTS			
Cash on hand		1,707	1,007
Cash at bank		2,336,849	2,085,486
Short term deposits		2,540,969	2,040,555
		<u>4,879,525</u>	<u>4,127,048</u>

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2025

	Note	2025 \$	2024 \$
6. ACCOUNTS RECEIVABLE AND OTHER DEBTORS			
Trade receivables		619	206
Accrued income and other debtors		-	-
		<u>619</u>	<u>206</u>
7. PROPERTY, PLANT AND EQUIPMENT			
Land & buildings at cost		8,836,278	8,606,619
Less accumulated depreciation		<u>(870,671)</u>	<u>(468,759)</u>
		<u>7,965,607</u>	<u>8,137,860</u>
Total land and buildings		<u>7,965,607</u>	<u>8,137,860</u>
Plant & equipment at cost		735,616	640,862
Less accumulated depreciation		<u>(511,685)</u>	<u>(470,048)</u>
		<u>223,931</u>	<u>170,814</u>
Motor vehicles at cost		374,031	374,031
Less accumulated depreciation		<u>(221,121)</u>	<u>(174,360)</u>
		<u>152,910</u>	<u>199,671</u>
Total plant and equipment		<u>376,841</u>	<u>370,485</u>
Total property, plant and equipment		<u>8,342,448</u>	<u>8,508,345</u>
Movement in carrying amounts			
(a) For disclosure on movement in carrying amounts please refer to note 15(a) in the end of this financial report.			
8. ACCOUNTS PAYABLE AND OTHER PAYABLES			
Payroll liabilities		123,901	100,014
Trade creditors		<u>75,273</u>	<u>90,996</u>
		<u>199,174</u>	<u>191,010</u>
9. BORROWINGS			
Bendigo Business Credit Card		<u>502</u>	<u>1,569</u>
10. PROVISIONS			
Provision for annual leave		121,027	137,308
Provision for long service leave		<u>94,978</u>	<u>79,554</u>
		<u>216,005</u>	<u>216,861</u>

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2025

	Note	2025 \$	2024 \$
Analysis of Total Provisions			
Current		180,835	175,758
Non-current		35,170	41,103
		<u>216,005</u>	<u>216,861</u>
 11. OTHER LIABILITIES			
Contract liability		<u>162,500</u>	<u>325,000</u>
 12. EVENTS AFTER THE REPORTING PERIOD			
The committee members are not aware of any significant events since the end of the reporting period.			
 13. ASSOCIATION DETAILS			
The registered office and principal place of business of the association is: Goulburn Valley Hospice Care Service Inc. 102 Balaclava Road, Shepparton, VIC, 3630			
 14. CASH FLOW INFORMATION			
Reconciliation of cash flow from operations with profit			
Profit after income tax		743,252	911,846
Non-cash flows in profit:			
Depreciation and amortisation expenses		271,216	249,847
Changes to/(from) provision of employee entitlements		(857)	(2,994)
(Profit)/Loss on sale of Non-current assets		140	(83,148)
Changes in Assets & Liabilities:			
(Increase)/Decrease in receivables and other debtors		(413)	20,859
Increase/(Decrease) in contract liabilities		(162,500)	325,000
Increase/(Decrease) in trade and other payables		7,097	(32,842)
Net cash provided by operating activities		<u>857,935</u>	<u>1,388,568</u>

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE, 2025

15. (a) MOVEMENT IN CARRYING AMOUNTS

	WIP \$	Land & buildings at cost \$	Plant & equipment at cost \$	M otor vehicles at cost \$	Total \$
Balance at 1 July 2024	-	8,137,860	170,814	199,671	8,508,345
Transfer	-	-	-	-	-
Additions	-	10,565	94,754	-	105,319
Disposals	-	-	-	-	-
Depreciation expense	-	(182,818)	(41,637)	(46,761)	(271,216)
Carrying amount at 30 June 2025	-	7,965,607	223,931	152,910	8,342,448

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

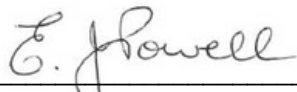
RESPONSIBLE PERSONS DECLARATION

Per section 60.15 of the Australian Charities and Not-for-profits Commission Regulation 2022

The responsible persons declare that in the responsible persons' opinion:

- (a) there are grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and
- (b) the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulation 2022*.



Ms Jeanette Powell, President



Mr Robert Sands, Secretary

Dated: 18/09/2025



GOULBURN VALLEY HOSPICE CARE SERVICES INC

ABN 17 667 985 593

**INFORMATION OTHER THAN THE FINANCIAL REPORT - DISCLAIMER
FOR THE YEAR ENDED 30 JUNE 2025**

The additional information following, being the Profit and Loss Statement is in accordance with the books and records of the client which have been subjected to the auditing procedures applied in our statutory audit of the client for the financial year ended 30 June 2025.

It will be appreciated that our statutory audit did not cover all details of the additional financial information.

Accordingly, we do not express an opinion on such financial information and we give no warranty of accuracy or reliability in respect of the information provided. Neither the firm nor any member or employee of the firm undertakes responsibility in any way whatsoever to any person (other than Goulburn Valley Hospice Care Services Inc) in respect of such information, including any errors or omissions therein however caused.

Michael Milne CA

Date: 18 September 2025

375 Wyndham Street Shepparton, VIC 3630

Shepparton
Finley
Deniliquin



375 Wyndham Street, Shepparton VIC 3630
P.O Box 5, Shepparton VIC 3632

Liability limited by a scheme approved under Professional Standards Legislation

T(03) 5821 4622
F(03) 5821 1598

ABN 87 650 289 286

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

PROFIT AND LOSS STATEMENT
FOR THE YEAR ENDED 30 JUNE 2025

	2025	2024
	\$	\$
INCOME		
Interest received	210,380	108,212
Other revenue	15,451	21,111
Grants	2,226,147	2,045,546
Consulting	26,623	73,373
Donations to Hospice	137,330	319,164
Fund raising activities	65,510	55,971
Op Shop revenue	496,700	513,514
Rental income	175,085	161,888
Profit/(Loss) on sale of non-current assets	(140)	83,148
	3,353,086	3,381,926
LESS EXPENDITURE		
Consulting services	2,069	19,799
Depreciation - buildings	182,818	184,447
Depreciation - plant & equipment	41,637	24,409
Depreciation - motor vehicles	46,761	40,991
Education costs	8,104	15,161
Employee leave provision movement	(856)	(2,993)
Fund raising expenses	19,646	16,516
General administration	166,179	159,790
I.T consulting	112,927	75,546
Human resources	6,643	22,309
Motor vehicle expenses	28,279	19,092
Clinical operations	21,416	13,869
Program	3,457	2,335
Purchase of services	17,315	13,009
Repairs and maintenance	31,387	32,881
Salaries, wages and superannuation	1,830,264	1,737,792
Security	20,263	24,814
Waste disposal and cleaning	38,368	35,585
Workcover	33,157	34,726
	2,609,834	2,470,081
NET OPERATING PROFIT	743,252	911,846

These statements should be read in conjunction with the attached disclaimer report.



INDEPENDENT AUDITOR'S REPORT

To the Members of Goulburn Valley Hospice Care Services Inc

Report on the Audit of the Financial Report

Opinion I have audited the financial report of Goulburn Valley Hospice Care Services Inc, which comprises the balance sheet as at 30 June 2025, the income statement, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the responsible entities' declaration.

In my opinion the financial report of Goulburn Valley Hospice Care Services Inc has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

(a) giving a true and fair view of the registered entity's financial position as at 30 June 2025 and of its financial performance for the year then ended; and

(b) complying with Australian Accounting Standards and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2022*.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of my report. I am independent of the registered entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our [my] audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Emphasis of Matter – Basis of Accounting

I draw attention to Note 1 of the financial report, which describes the basis of accounting. The financial report is prepared to assist the registered entity with reporting requirements under the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose. My report is intended solely for the registered entity and should not be distributed to or used by parties other than the registered entity. My report is not modified in respect of this matter.

Information Other than the Financial Report and Auditor's Report Thereon

The responsible entities are responsible for the other information. The other information comprises the information included in the registered entity's annual report for the year ended 30 June 2025 but does not include the financial report and my auditor's report thereon.

My opinion on the financial report does not cover the other information and accordingly I do not express any form of assurance conclusion thereon.

In connection with my audit of the financial report, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or my knowledge obtained in the audit or otherwise appears to be materially misstated.

Shepparton
Finley
Deniliquin



375 Wyndham Street, Shepparton VIC 3630

P.O Box 5, Shepparton VIC 3632

T(03) 5821 4622

F(03) 5821 1598

ABN 87 650 289 286

Liability limited by a scheme approved under Professional Standards Legislation

If, based on the work I have performed, I conclude that there is a material misstatement of this other information, I am required to report that fact. I have nothing to report in this regard.

Responsibilities of Responsible Entities for the Financial Report

The responsible entities of the registered entity are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the ACNC Act, and for such internal control as the responsible entities determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, responsible entities are responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible entities either intends to liquidate the registered entity or to cease operations or has no realistic alternative but to do so.

The responsible entities are responsible for overseeing the registered entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

My objectives are to obtain reasonable assurance about whether the financial report⁵ as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by responsible entities.
- Conclude on the appropriateness of the responsible entities' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the registered entity's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the registered entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the responsible entities regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.



Michael Milne CA

Date: 18 September 2025

375 Wyndham Street Shepparton, VIC 3630



PROMINENTGROUP

BEST PRINTERS IN THE COUNTRY

We wish to acknowledge Prominent Group for their
continued support.

<https://www.prominentgroup.com.au>

Goulburn Valley Hospice Care Service Inc

102 Balaclava Road, Shepparton VIC 3630

Phone: 03 5822 0068

www.gvhospice.org.au



@GVHospice



@GVHospice