



GV Hospice

Care Compassion Choice

2023-2024

ANNUAL REPORT

36TH EDITION

VISION

A world where life limiting illness, death and grief are managed with respect, choice and compassion.

PURPOSE

GV Hospice provides a responsive specialist palliative care service to individuals, their families and carers 24/7 and at no cost. The service adapts to the needs of our diverse community by partnering with other services to empower the individual, achieving positive palliative care outcomes.

VALUES

Respect

We respect our patients, their carers and their right to choice.

Teamwork

We value the contribution of each other as team members

Dignity

We treat everyone as worthy of respect and maintain their dignity at all times.

Belief

We believe in the capacity of our patients and their carers, each other and the service we provide.



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President's Report

On behalf of the GV Hospice Committee of Management, I am pleased to welcome you to the 36th Annual Report. It has been another busy year for Hospice as we continue to provide a much needed specialist palliative care service with the very best staff and dedicated volunteers.

At last year's Annual General Meeting we unveiled our new Honour Board which, for the first time, documented the leaders that have led Hospice over the past 36 years. This included the Presidents, Secretaries, Treasurers and Managers.

It was a great honour to also recognise and present Life Memberships to four people whose service and personal contributions have been instrumental in the establishment of GV Hospice.

The Life Members and Leaders are listed on the Honour Board, which is displayed proudly in the Hospice Foyer. A special presentation was made to John Beaver who oversaw the management of the new building project and has chosen to resign from the Committee of Management.

With a 30% increase in the need for our service this year and state government funding that does not meet all service costs, we have been fortunate to have a great community that raises funds for us to enable us to continue our much needed after hours palliative care service.

The Hospice Op Shop continues to be a great source of funds and we thank the volunteers and the staff for their service.

The Friends of Hospice has been busy, raising funds by catering for events and there are many other organisations that continue to support us, which enables us to provide our palliative care service.

On May 4th and 5th the GV Hospice Car Rallye organised a Rallye to Bendigo and raised an amazing \$86,517. We thank Kelvin Maude and his Rallye team for their wonderful support as well as the sponsors, prize donators, entrants and people who bought auction items.



A number of our Committee of Management members went on this year's Rallye and entered into the spirit of the Saturday night's dress up theme "Movie Stars", so well done to Rob Sands, Michael Blake, David Shipston and me, who did dress up and to Les Young who went as himself. Congratulations to our own Wendy Ross and Annie Jorgenson who won the "Best Dressed Award" for their "Priscilla, Queen of the Desert" costumes.

On May 22nd, we held our second Hospice Community Memorial behind Shepparton Art Museum, on the Victorian Park Lake foreshore and we were very fortunate to again have Ian Bull OAM volunteer his services as our MC.

Thank you to Maree Chin and everyone who helped organise the Memorial and thanks to Nigel Parsons for his music and Alexander McKinnon who played the bagpipes for us again this year. Thank you also to St John Ambulance, City of Greater Shepparton, Mooroopna Lions Club for providing a free barbeque, Shepparton Rotary Club, Welsford Street Café for donating muffins and Owen Mohan and Merritt's Funeral Services for their support again this year.

We are so lucky to have so many wonderful volunteers and in May we held an afternoon tea to thank them. We also presented Val Gibbs with a certificate and flowers in appreciation of her 17 years of service. Val will continue to volunteer with her church group to deliver hampers to our clients at Christmas.

I would like to acknowledge the professionalism and dedication of our CEO Wendy Ross and her team who make GV Hospice the respected organisation it is today.

Finally, I would like to thank the members of the Committee of Management for its leadership and support, also for its commitment to GV Hospice who will continue to provide a service that assists and supports people in their time of need and that we give that service with care, compassion and choice.

Thank you.



Jeanette Powell

President, Committee of Management

Chief Executive Officer's Report



It has been another busy year at GV Hospice.

I wish to thank the Committee of Management for their ongoing commitment to GV Hospice over such a long period.

The staffing cohort has been extremely stable this year at the opportunity shop and the office.

A number of staff have completed and commenced post graduate palliative care studies. Thank you to all who have contributed to the care.

Thank you to our wonderful volunteers who make such a difference. Our Client Care Volunteers, our Op Shop Volunteers, the Friends of Hospice and the Car Rallye crew are among our great supporters.

Thank you to the community that supports us in so many ways, donations (financial and equipment), attending functions, kind words and just appreciation for what GV Hospice does.

We have had a large and sustained rise in client numbers. We have also implemented a number of quality initiatives including:

- Introduction of the Aged Care Project resulting in improved access to specialist palliative care in residential aged care facilities
- Support of Moira Palliative Care service during a period of staff shortages
- Introduction of 4 life memberships and honour board
- Our Clinical Manager, Annie Jorgensen, was recognised with a National Palliative Care Award.

- Introduction of the Carer Wellbeing Project supported by Murray PHN
- Secured Rural Health Infrastructure Fund grant funding for IT and cybersecurity
- Implemented Cybersecurity Assurance Risk Rating cybersecurity audit with associated strengthening of our IT systems
- We began the process of transitioning to National Safety and Quality Primary and Community Healthcare Standards
- We have maintained positive Palliative Care Outcome Collaboration and Victorian Health Experience Survey results
- We held our second Community Memorial event with increased attendance and very positive feedback
- An increased number of trained client care volunteers, with record number now successfully matched with clients
- The GV Hospice Op Shop has increased its revenue
- We developed and introduced the pro-bono will scheme in collaboration with local legal firms
- A staff member undertook the Biography Train the Trainer program for introduction in 2024-2025 with volunteers.

The economic situation, changes to the health system and a 'tsunami' of people ageing means there may be tough times ahead, but with the strong leadership of the Committee of Management, hard work and commitment of the staff and volunteers, GV Hospice will continue to be (as noted in the DoH desk top review for 2023/24) "recognised as a high-quality service in the local area and broader region".



Wendy Ross

Chief Executive Officer

Clinical Manager's Report

GV Hospice continues to grow and enhance its service year to year. The last 12 months have again seen GV Hospice lead a number of projects and innovations to strengthen our service provision and our clients' and carers' experiences and outcomes.

The demand for our service is increasing with a 30% increase in clients in the past 12 months. Complexity of our client base has also increased, which in turn has had a direct impact on all the teams. This increase in complexity highlights the need for GV Hospice to adapt and maintain high standards of care through supporting staff to upskill and remain up to date with current best practice and care delivery.

Within our clinical team, two nursing staff members have completed their Graduate Diploma in Palliative Care, and one their Graduate Certificate. Another is due to complete her Graduate Diploma by the end of the year, with three other nursing staff members having commenced their Graduate Certificate in Palliative Care. This shows the investment of both GV Hospice and staff in continuing to strive for excellence in care provision through ongoing education and training.

Our clinical outcome results through PCOC continue to maintain GV Hospice as a leader in both anticipatory and responsive care models, meeting a total of 18/20 benchmarks (with the national average being 6/20 benchmarks met). This is a credit to our multidisciplinary team and its ability to collaborate with our stakeholders to optimise care through co-design and planning.

Over the past 12 months, I have had the opportunity to represent GV Hospice on the Victorian Community Palliative Care Clinical Managers' forum. This has been a dynamic space allowing for networking, consultation and collaboration as a sector.



As part of the forum I was appointed Chair of the Nursing Working Group, established to develop a novice to advanced practice framework for Community Specialist Palliative Care Nurses. The framework will provide consistency in practice across the sector. Within 12 months a comprehensive framework has been developed and endorsed by the statewide clinical managers' forum. Since development, I have presented the framework at the Palliative Care Victoria Summit in February and will be presenting it at the Palliative Care Nurses Australia conference also, at the end of July. The framework has been well received by the palliative care workforce and I look forward to seeing its distribution and implementation across the state, and eventually nationally.

GV Hospice realises its clients', carers and families are the key partners in the caring role. Post community consultation of both current and bereaved carers, an opportunity for improvement was identified to support active carers and to promote self-care and a 'sense of self' among this group. Establishing good self-care while active in the caring role, will also increase the likelihood that self-care continues during their bereavement. The model will help to establish ongoing community connection and involvement. This research has instigated the Carer Wellbeing Program, which commenced in February and is already having terrific results for carers and families.

The addition of our Aged Care Project has seen an improvement in our partnering with residential aged care (RAC) facilities. The objective is equitable access to specialist palliative care for our ageing population. This initiative has provided educational opportunities for the RAC staff and a higher level of support for RACF staff in navigating the palliative journey of their clients.

GV Hospice continues to be a leader in the community specialist palliative care space and with the ongoing community support and commitment of our Committee of Management and staff we will continue to grow and innovate to meet the ever-changing landscape for our community.

I look forward to the opportunities and rewards to come in the next 12 months.

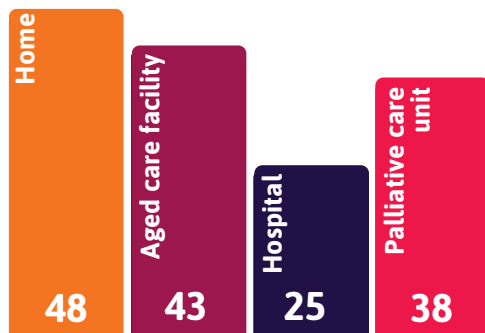


Annie Jorgensen

Clinical Manager - Clinical Nurse Specialist

Our work

Client deaths

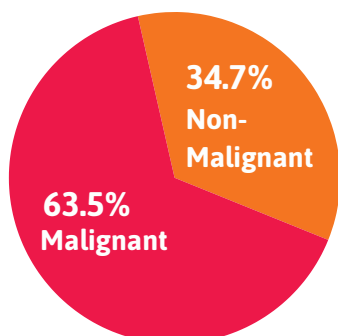


81.8% of clients died in their place of choice!

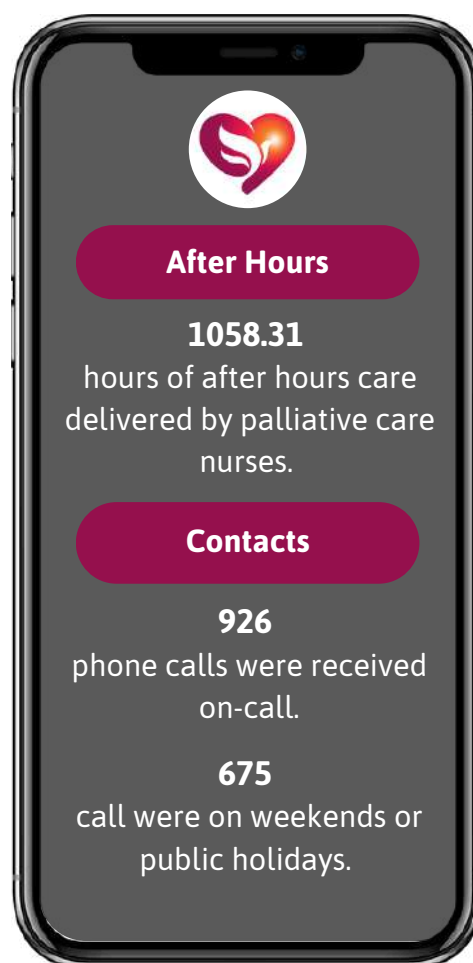
Ethnic groups served



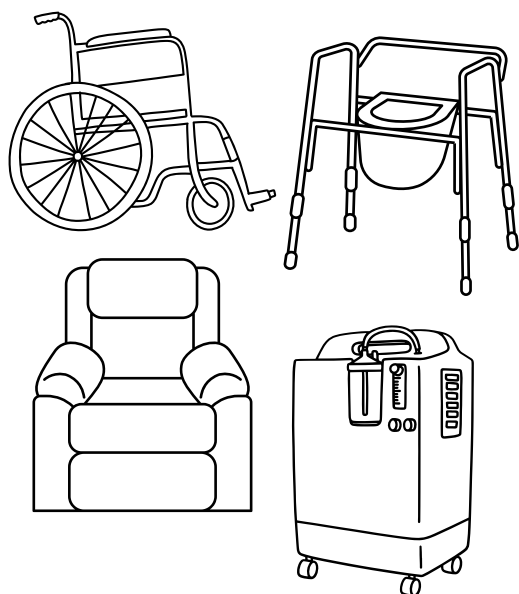
Malignancy of clients



Clients who receive care



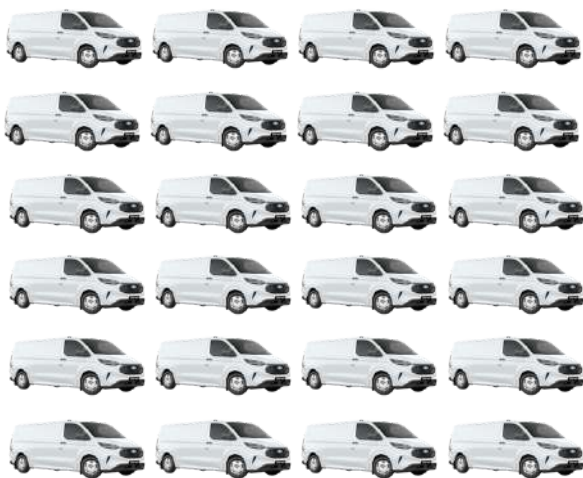
Equipment loaned



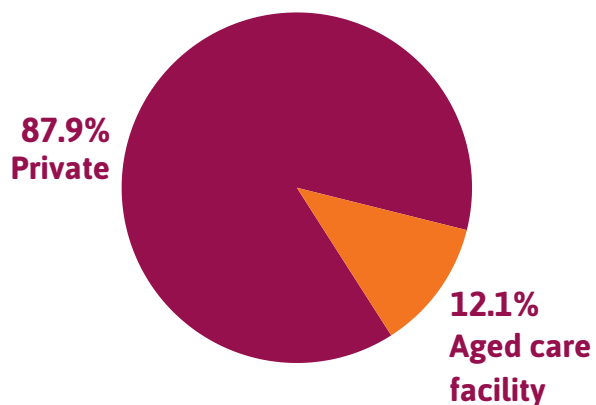
277 pieces loaned to clients

Op Shop recycled goods

69348kgs of material recycled equal to
24 Ford Transit vans



Clients residence



Face to face visits

3115 visits during 2023 - 2024



Volunteer numbers

76 volunteers helping GV Hospice



7355 hours volunteered

Collaboration in care

In 2023 NCN Health and GV Hospice formed a collaborative and supportive relationship with the aim of

- continued delivery of high quality, equitable specialist palliative care services to the communities both parties serve (the City of Greater Shepparton and the Moira Shire)
- the sharing of information to support service improvement across both services, and importantly
- the development of a working relationship to support specialist staffing in line with the operational needs of both services, particularly in light of staffing pressures faced by both services.

This collaborative approach to service provision across our communities has allowed clients to receive specialist nursing care on an as needs basis, in their local community.

It has helped to build mutual trust and respect and elevated our voice as an advocate for the palliative care services across our communities.

Our partnership has led to co-design and collaboration to deliver seamless healthcare and wellbeing pathways for the GV and Moira communities.

We look forward to working with GV Hospice on an ongoing basis well into the future.

Moira Palliative Care





Wendy Cook, John Hetherington, Adrian Buncle & Pat Gibson

Annual General Meeting 2023-2024

The first inductions into the life membership of GV Hospice were awarded at last year's AGM. The deserving recipients awarded on the night were Dr Adrian Buncle, Wendy Cook, Patricia Gibson OAM and Dr John Hetherington.

All played pivotal roles in the establishment of GV Hospice and held many vital positions over the years, including as committee members, fundraising and medical support. The reputation and strength of GV Hospice is a direct result of the foundation layed by these passionate people, who could see a need in our community. We thank them for their foresight. Our community continues to benefit from their leadership.

Service awards were also presented to:

Committee members

- John Beaver 30 years
- Rob Sands 30 years
- Greg Luscombe 20 years

Staff

- Shirley Taylor 10 years

Volunteers

- June Brewer 20 years
- Glenys Holyman 20 years
- Pamela Wood 20 years
- Helen Bray 15 years
- Marie Colbert 10 years
- Jenny Sim 10 years



Opportunity Shop

It has been another rewarding year at the Opportunity Shop. We have welcomed Travis to the staffing team and lots of new volunteers.

The Op Shop continues to grow and would not be the success it is without our wonderful volunteers.

We also rely on the community's generosity in making donations and it continues to support us, both donating and purchasing.

Marketing on Facebook and Instagram and updated signage lets the public know when sales are happening.

The funds the Op Shop makes goes directly to support the on call model and to help with purchasing of equipment to be loaned to GV Hospice clients.

With increasing numbers of referrals (up by 30% from the previous financial year), these funds are vital in ensuring we meet the growing demand in the community.



Darlene Finteln, Nancy Sessions & Lyn Gilchrist



Rocky Varapodio, Santo Varapodio & Maria Ciavarella

Santo Varapodio

OAM

Santo Varapodio OAM passed away at his home in Shepparton surrounded by his family on the June 16, 2024. Born on October 10 1935, Santo was the son of Rocco and Anna Maria Varapodio who migrated from Italy to Australia in 1926, settling in Ardmona to make a new life and family.

Santo attended Ardmona Primary school with his siblings. He made wonderful friendships there that continued throughout his working and community life. In 1959 Santo married Teresa Conti (Dec) and they had two children.

Santo went on to take over the family orchard and created a large and very successful business. He sat on numerous industry committees and boards. He was so passionate about fruit growing and particularly fruit growing in the Goulburn Valley region. He was an innovator and not afraid of change. He was one of the early adopters of the Tatura trellis fruit growing system in the Goulburn Valley.

Santo was very proud of the Ardmona, Mooroopna and Shepparton region and was a great believer in giving back to the community that you live, work and make your life in.

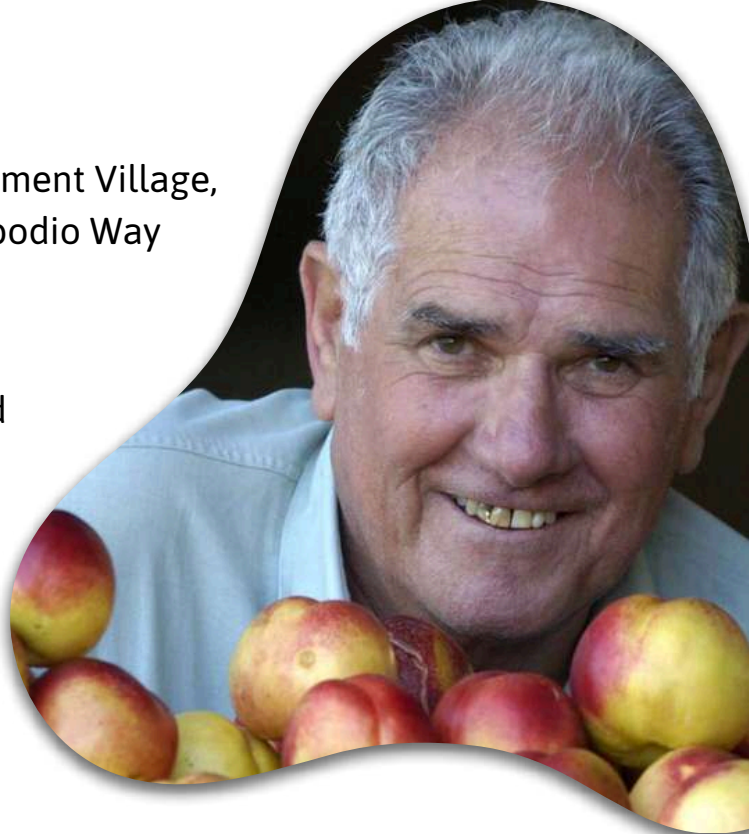
He was always willing to give back in many ways. In 1986 he joined the Mooroopna Rotary Club and enjoyed the fellowship and platform that it gave him to give back to the community.

Santo made an extraordinary contribution not only to his Rotary Club but to the community, including heading up the fundraising efforts for the original Rodney Park Retirement Village, Westside Performing Arts Centre, the Multicultural Hostel and many more projects, as well as making significant contributions himself. He was awarded Rotary's highest honour a Paul Harris Fellow Double Sapphire.

In 2020, a wing at the Rodney Park Retirement Village, now Mooroopna Place, was named Varapodio Way in his honour.

In 2000, he was awarded an Order of Australia Medal. The citation for this read "For service to the community of Shepparton and District, and to the fruit industry". In 2000, he was awarded the WIN Community Citizen of the Century.

In 2003, he was awarded a Centenary Medal for his service to the community and to the fruit industry.



Santo was also very proud of his family and extended family. He loved spending time with them. He certainly loved a party, and would bring family and friends together to celebrate any milestone event.

When Santo's condition deteriorated while in St Vincents Hospital, it was important for him to have his family around him. So, when there were no other treatment options and the decision was made to move him to palliative care, being able to take him home to Shepparton was a blessing, and this would not have been possible if it wasn't for GV Hospice care.

We contacted GV Hospice while we were still in Melbourne. The team guided us in so many ways, from arranging a suitable in-home bed, medication, family support and counselling. Over the next nine days the care and compassion that the Hospice staff showed to Santo and his family was amazing.

This time in life is difficult to prepare for and very challenging for families. The Shepparton region is so fortunate to have this wonderful service to help families through this period that allows them to have some very special time with their loved one.

We will be forever grateful and thank you so much for your service.

Rocky/Carolyn Varapodio and Maria/Michael Ciavarella and their Families

Aged Care Project

In April 2023 GV Hospice was successful in obtaining funding to commence an Aged Care Project. The aims of the project are to improve access to specialist palliative care for residents in RAC facilities and providing education, training and mentoring for RAC staff.

The project is led by a 0.2 EFT Clinical Nurse Specialist who is supported by 0.4 EFT Enrolled Nurse as well as the rest of the Hospice staff. Twelve aged care facilities within the City of Greater Shepparton were invited to participate. We have been involved with 11 of these facilities.

The Project Lead has provided education to students completing the transition to palliative care courses and has presented at two forums within the Shepparton region.

We have been able to establish great relationships with the RACF in our area, and have recently developed needs rounds which look at pre-emptive care, rather than responsive care. The main symptom of concern for residents we have found to be is pain

As the Project Lead, I have seen a huge improvement in our relationships with the RACF in our area. They are happy to see us come to review residents and are comfortable to ask questions. The incidental education that occurs during the visits are invaluable for better outcomes for the residents.

Marjo Reijnen

Aged Care Project Co-ordinator

98

patients admitted through the Aged Care Project from April 23 to June 24.

"The pressure on families dealing with family members in aged care is tremendous and when I felt Mum and Dad needed extra help, particularly with their pain management, I was floundering. Your office was invaluable to me, and Mum and Dads assessments and recommendations were vital."
- GV Hospice carer

Marjo Reijnen



"The project has prevented unnecessary admissions to hospital for end of life care that can well be managed in the nursing home. Rather than having visitors needing to traipse into the hospital, they are being in their own environment." - RACF

National Palliative Care Awards 2023



Teresa Plane & Annie Jorgensen

GV Hospice Clinical Manager and Quality Coordinator Annie Jorgensen was awarded the 2023 Emerging Leader Award at the National Palliative Care Awards ceremony held in Sydney on Thursday September 14, 2023.

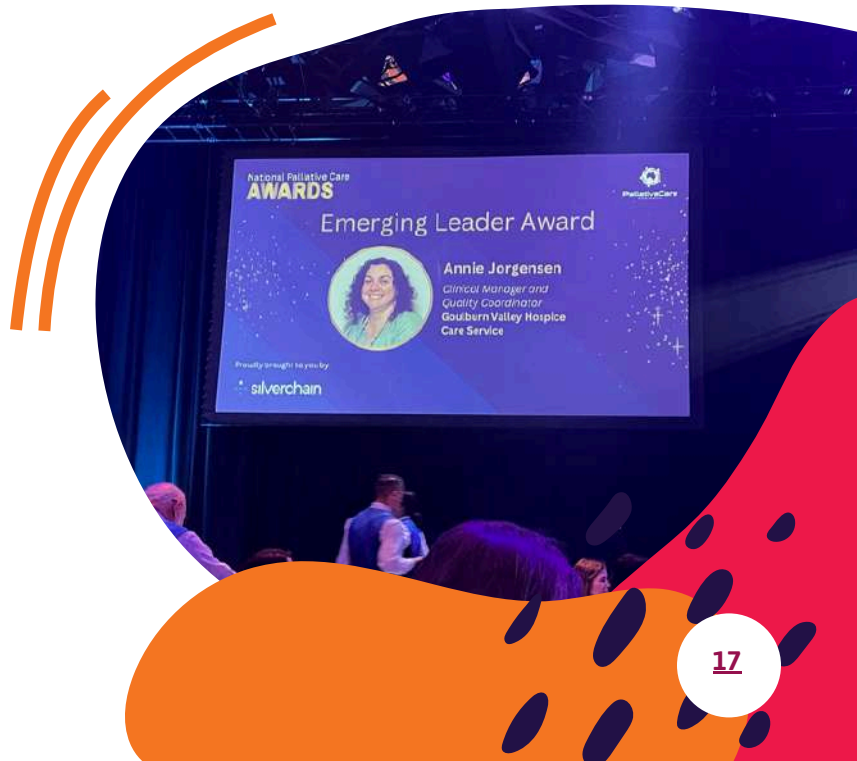
Annie has developed into an exceptional leader in her six plus years at GV Hospice. Her presence has given a strong sense of stability during a period of change, while guiding a relatively new team in improved outcomes for clients and carers.

In among serious illness in the team, building works, natural disaster and the ongoing impacts of Covid, with Annie's support and leadership, GV Hospice achieved the highest indicator results in Australia for a community service in the Palliative Care Outcome Collaboration (PCOC). This University of Wollongong initiative coordinates these measures in over 70 community palliative care organisations nationally.

Annie leads by example and this year graduated with her Graduate Diploma of Palliative Care.

The award recognises an emerging leader for their significant contributions to palliative care. Judging criteria included impact on patient care, leadership potential, interdisciplinary collaboration and professional development.

We are extremely fortunate to have Annie as a part of the GV Hospice team.



Community memorial

Once again May saw GV Hospice celebrate Palliative Care Week with the community memorial event.

The opportunity to come together as a community in memory of loved ones, was again well supported and highlighted the need within our community to have a space to gather in our grief and offer support and comfort to each other.

An estimated 200 people attended the evening, lighting candles and writing messages to acknowledge their loss. Nigel Parsons and Alexander McKinnon provided a lovely musical set for those gathered that prompted reflection and created a wonderful atmosphere. Ian Bull OAM was again a wonderful Master of Ceremonies.

Some of the feedback for the night included:

“Having lost my son suddenly, I found this event very helpful”

A person passing heard the bagpipes and called in to see what was happening. He was able to light a candle for a friend who was very recently killed in Afghanistan.

“It is such a wonderful idea to hold the memorial at the lake.”

“.....what a fantastic event the memorial was last night. I was so taken aback by the effort and thought put in to such a wonderful event.”



Dr Shiro's exhibition

Dr Shiromali (Shiro) Ekanayake utilised the fabulous space on our first floor to feature her own solo exhibition as part of the 2024 Shepparton Festival. The artwork was on display at GV Hospice for the duration of the festival, with an evening launch event attracting over 80 people.

Dr Shiro feels art is a powerful therapeutic refuge and that GV Hospice is an organisation that continues to be dynamic and creative in its ability to support people at a difficult time in their lives. Therefore, what better place to have her solo exhibition celebrating our community.



GV Hospice/McKellars exhibition

August saw the second floor of our new building transformed into an art studio for an art exhibition. The art exhibition was an exciting fundraising idea brought to GV Hospice by Stuart Gowty of McKellars Picture Framing. Some incredible artists' work was on display.

Ross Paterson, Tank, Drew Gregory, Tom Day, Angie Russo, Steve Tobin and Eric Brown were among the artists featured on the night.

A number of sought after items were auctioned on the evening, making it a very successful event for all involved.

GV Hospice staff and families showed again their versatility taking on many roles over the night from parking officers, waiting, to scribing for the auctioneers.



28th GV Hospice Car Rallye

Forty-two vehicles and 106 participants embarked on a mystery navigational challenge on May 4 and 5, 2024, raising essential funds for GV Hospice. From a VE Commodore Wagon to a Landcruiser, and even a borrowed 2023 Porsche 911, no vehicle was off-limits for the event.

Engines roared at the Museum of Vehicle Evolution on Saturday at 8am, stopping for morning tea in Heathcote, and cruising into Maldon for lunch before parking for the night in Bendigo.

Ending the first day as exhilarating as the drive itself, participants took part in a themed dress-up based around movies and movie stars while enjoying the evenings' main auction.



Day two saw participants leave from Bendigo and drive through breathtaking landscapes en route to Tahbilk before returning to Shepparton late afternoon.

From community raffles, entrant funds and auctions, the Rallye raised \$86,517, reaching almost \$1.3 million over the past 28 years. Support from the various sponsors and new presentation partnerships Vehicle & Equipment Finance and Youngs & Co Real Estate also contributed to this success.

Everyone is encouraged to get involved in 2025.



Friends of Hospice

Since 2023, 3 members have retired from our group: Peta McKenzie, Ella Egan and Anne Starritt but thankfully we have gained Maureen Bemrose, Kathy Zozevski and Kayleen Gouloupulus. It is sad to see those very long time members leave but wonderful to welcome three lovely new members, who are so enthusiastic and supportive of GV Hospice.

On the October 10 2023, for the second time, we held Afternoon Tea with Friends (ATWF) at the Shepparton East Football Club rooms, which has been a delightful place to hold such an event, with Geoff Allemand as our speaker for that day. We raised the total of \$9,332.04 on that day. Some ladies decided to host ATWF at their homes, being Helen Wall, Barbara Carey, Jenny McCaffrey and Peta McKenzie. They raised a total sum of \$2,100, which was wonderful.

Many things have changed since Covid and the Committee has had to think of new ways of fundraising. The idea of in house catering is being trialled with help from Wendy, Tracey and Madi for the admin side and Margaret McMaster working out menus and costing. So far we have been able to present morning tea for nurses and admin at GV Hospice. Thanks to those who set it all up.

Finally, having been invited by the manager of the Pepper Mill Inn, Todd Van Kerkhof, to place 2 donation tins in the hotel, cheques of \$175 and \$310 have been given to GV Hospice by the Friends.

I would like to thank everyone who supported the Friends of Hospice throughout this year, the Friends of Hospice Committee for their commitment and the staff for all of their help.

Wendy Cook

Friends of Hospice Honorary Co-ordinator

GV Hospice volunteers

Our volunteer program has seen significant contributions over the past year, with 32 Client Care volunteers and 43 Op Shop volunteers. They've all dedicated their time and skills to support our clients and community. This year the volunteers have engaged in various roles, including providing companionship for clients, assisting in community events, participating in the FoodShare program, and working in our Opportunity Shop.

Special thanks to Lynne Lowe, who has decided to retire from volunteering at GV Hospice. Lynne joined as a client care volunteer in 1995 and has contributed well over 300 hours. We also wish to acknowledge Val Wright who also retired from the Op Shop this year, who volunteered for nine years, and we thank her for her service.

Collecting data that effectively reflects the worth and value of our volunteers is an ongoing challenge. Additionally, we are continuously working to recruit volunteers from culturally diverse backgrounds. In the Client Care program this year, we successfully matched a volunteer who speaks a client's first language, significantly improving the client's experience.

Our volunteers are the backbone of our organisation, making a significant difference to the lives of our clients and the community. Their dedication and hard work are deeply appreciated, and we look forward to continuing to support and grow our volunteer program in the coming year.

Vivien restocking items from FoodShare



Close to 6,000 hours volunteered for GV Hospice.



Lynne Lowe



Volunteer, Cynthia, with a client

"Mum's volunteer was a match made in heaven"

"I just needed to say thank you so much for today, it's been the best day I've had in a long time."

"He's making a real difference to S. He doesn't call the nurses for help as frequently."



John Beaver's retirement

A special presentation was made to John Beaver at the 2022-2023 Annual General Meeting.

Most recently, John oversaw the management of the new building project. He had made the decision, after three decades with GV Hospice, to not renominate for a position on the Committee of Management.

John has been a constant at GV Hospice for over 30 years. Last year John was awarded a certificate of service for 30 years of commitment to the service as he stepped down from his position.

John has held many positions from being integral in fundraising and foundation management to being an active committee member from 1993-95 and again from 2012- 2023.

John has often been the man behind the scenes overseeing a number of projects, both big and small. Most recently John was instrumental as Project Manager of the building project. John not only coordinated with the contractors but was always willing to give time to check in on staff.

John continues to remain involved as a community representative on the Property Committee and will always be a valued member of the GV Hospice family.

Thank you John for your service and care over the last past 30 years.



Community Support Goes A Long Way



Skeeta Bulldogs

59 donations made via the GV Hospice Car Rallye

153 donations made between \$1 - \$100

Shepparton Club



193 donations made between \$100 - \$500

18 donations via the Friends of Hospice



Sorooptimist International

12 donations made between \$500 - \$1000

70 donations made between \$1000 - \$5000

10 donations made over \$5000

Shepparton Albanian Society



Committee of Management



Jeanette Powell AM
President



Lindsay Symons
Vice President



Michelle Luscombe
Secretary



Greg Luscombe
Treasurer



Michael Blake
Member



Terri Cowley
Member



Paul O'Dwyer
Member



Robert Sands
Member



David Shipston
Member



Ric Sofra
Member



Les Young
Member

GV HOSPICE TEAM

COMMITTEE OF MANAGEMENT

Hon Jeanette Powell AM President

Lindsay Symons Vice President

Michelle Luscombe Secretary

Greg Luscombe Treasurer

Robert Sands

John Beaver (Resigned Nov 2023)

Les Young

Michael Blake

Ric Sofra

Paul O'Dwyer

David Shipston

Terri Cowley

EMPLOYEES

MANAGEMENT

Wendy Ross Chief Executive Officer

ADMINISTRATION

Kate Ceh (resigned Jan 2024)

Tracey Kerr

Madison Nicholson

Brit Selva (employed Mar 2024)

Ross Johnstone

OPPORTUNITY SHOP

Nancy Sessions Team Leader

Travis Bird (employed Oct 2023)

Christine Ezard

Sharon Geraghty

Darlene Finteln

Annette McDougall (casual)

Peter McDougall (casual)

Matthew Quilty (resigned Aug 2023)

Moniqua Wright (employed May 2024)

CLINICAL TEAM

Annie Jorgensen Clinical Manager

Carly James (resigned Jan 2024)

Jayme Bramley (employed Nov 2024)

Rachael Kubeil

Kim Martin

Tamika Mayes

Louise Moylan

Marjo Reijnen

Angela St Clair

Jodie Stradling

Shirley Taylor

Erica Varapodio (Employed Dec 2023)

SUPPORTIVE CARE

Juliette Buchanan

Maree Chin

Jess Holmes (employed Feb 2024)

Jacqui Kiss (employed Feb 2024)

Bec Nicoll



GV HOSPICE TEAM

CLIENT CARE VOLUNTEERS

Mary Anderson
Graham Ball
Vivien Bloomfield
Wendy Burness
Leigh Bamford
Marie Colbert
Sally Collins
Nancy Conley
Jan Durden
Sharon Folwell
Cynthia Gorry

Di Gribble
Nic Healey
Heidi James
Rodney Kelley
Rosie Kilmartin
Marija Matejic
Robin McDougall
Patricia Meadows
Rose Reed
Peter Romano

Glenda Rowe
Jan Sabri
Peter Sexton
Tasha Sidebottom
Frances Sullivan
Debbie Watson-Smith
Maria Weidemann
Sue Wellington
Allan Wilson
Anne Wyatt

FRIENDS OF HOSPICE

Gloria Baker
Ruth Ball
Maureen Bemrose
June Brewer
Wendy Cook

Mary Cross
Pat Gibson
Kayleen Goulopoulos
Glenys Holyman
Kate Leak

Barbara Lorains
Margaret McMaster
Valerie Van Kerkhof
Christine Wills
Kathy Zozevski

OPPORTUNITY SHOP

Lorrel Armitage
Helen Bassani
Maxine Beaver
Victoria Bishop
Rita Bloomfield
Helen Bray
Jeanene Brown
Glen Burdekin
Celie Cameron
Maria Conti
Darryle Crossman
Kimberley Dagger
Suzanne Davis
Susan Dervish
Barbara Dougherty

Robyn Furci
Lyn Gilchrist
Kaye Green
Brian Griffiths
Jan Harrap
Judy Hepworth
Willie Johnstone
Rodney Kelley
Fiona Kennan
Julia Lamanna
Rita Lawson
Val Matthews
Jill McCormack
Annette McDougall
Robin McDougall

Jill Myers
Campbell Nightingale
Jenny Nightingale
Barbara Pilkington
Glenda Rowe
Mandy Sandlant
Sue Sandlant
Emma Sprunt
Sonia Strachan
Joyleen Sutherland
Virginia Trewin
Margaret Watts
Annie Wilson
Pamela Wood
Moniqua Wright

**MINUTES – 2023 Annual General Meeting
Wednesday 8th November 2023**

1. Acknowledgement

We acknowledge the Traditional Custodians of the land on which we hold our meeting, and pay respects to their Elders - past, present and future. GV Hospice acknowledges the important role Aboriginal and Torres Strait Islander people continue to play within the community. We acknowledge the strong partnership with Aboriginal and Torres Strait Islander people which helps us to develop our approach to palliative care.

2. Welcome to the thirty fifth AGM

3. Apologies: Michael Blake, David Shipston,

4. Confirmation of minutes of the last Annual General Meeting: 16th November 2022

M: Les Young

S: Michelle Luscombe

5. President's Report - Jeanette Powell, tabled as per Annual Report

M: Jeanette Powell

S: John Hetherington

6. Treasurer's Report - Greg Luscombe, tabled as per Annual Report

M: Greg Luscombe

S: Terri Cowley

7. Executive Manager's Report - Wendy Ross, tabled as per Annual Report

M: Paul O'Dwyer

S: John Beaver

8. Appointment of Auditor for 2023/2024 – Goulburn Murray Audit Services

M: Greg Luscombe

S: Lindsay Symons

9. Annual Subscription: In accordance with the rules of the Association, to confirm that the annual subscription for the year 2023/2024 is \$10 for Members and \$2 for Associate Members.

M: Les Young

S: Rob Sands

10. Change in Purpose: Model Rules item 2 Purpose "To assist terminally ill persons to die in their place of choice" to be changed to "To support terminally ill persons to die in their place of choice"

M: Terri Cowley

S: Michelle Luscombe

11. Resolution to determine the number of members of the Committee for the 2023/24 year (rule 53)

Motion to determine “The number of members of the Committee be a maximum of 11”

M: Michelle Luscombe

S: Terri Cowley Carried unanimously

12. Election of the Committee of Management (rule 52 and 53):

President: - I duly declare all positions vacant. Wendy Ross is invited to chair the meeting for the election of the Committee.

Nominations have been received from: Jeanette Powell, Paul O'Dwyer, Greg Luscombe, Robert Sands, Les Young, Michael Blake, Michelle Luscombe, Lindsay Symons, David Shipston, Patrick Sofra and Terri Cowley.

Nominations accepted.

Nomination/s for President: Jeanette Powell

Once President elected they resume as Chairperson the remainder of the meeting.

Nominated by : Les Yount

S Michelle Luscombe

Accepted and appointed unanimously

Nomination/s for Vice President: Lindsay Symons

Nominated by: Jeanette Powell

S: John Beaver

Accepted and appointed unanimously

Nomination/s for Secretary: Michelle Luscombe

Nominated by: Terri Cowley

S: Lindsay Symons

Accepted and appointed unanimously

Nomination/s for Treasurer: Greg Luscombe

Nominated by: John Beaver

S: Lindsay Symons

Accepted and appointed unanimously

13. Service Certificates: presented to John Beaver 30, Rob Sands 30, Greg Luscombe 20, Pamela Wood 20, Helen Bray 15, Marie Colbert 10, Jenny Sim 10,

14. Life Memberships: Inaugural Life Members of GV Hospice inducted Adrian Buncle, Pat Gibson OAM, John Hetherington and Wendy Cook. Presented by Jeanette Powell

Meeting Close: 6.36pm

GOULBURN VALLEY HOSPICE CARE SERVICES INC.

ABN 17 667 985 593

FINANCIAL REPORT FOR THE YEAR ENDED 30 JUNE 2024

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GOULBURN VALLEY HOSPICE CARE SERVICES INC
ABN 17 667 985 593

COMMITTEE'S REPORT

Your committee members submit the financial report of Goulburn Valley Hospice Care Services Inc for the financial year ended 30 June 2024.

Committee Members

The names of the committee members in office at anytime during or since the end of the year are:

Mrs Jeanette Powell, President
Mr Lindsay Symons, Vice President
Mr Greg Luscombe, Treasurer
Mrs Michelle Luscombe, Secretary
Dr Paul O'Dwyer
Mr Les Young
Mr Robert Sands
Mr Michael Blake
Mr Patrick Sofra
Mr. David Shipston
Mrs Terri Cowley
Mr John Beaver (Resigned 8 November 2023)

Principal Activities

The principal activities of the association during the financial year were:

- The provision of Palliative Care Services to terminally ill patients within the City of Greater Shepparton.

Significant Changes

No significant change in the nature of these activities occurred during the financial year.


Operating Result

The surplus after providing for income tax amounted to \$911,846 (2023 surplus \$1,017,725).

Events subsequent to the End of the Reporting Period

There are no matters or circumstances that have arisen since the end of the financial year that have significantly affected or may significantly alter the operations of the association, the results of those operations or the state of affairs of the association, in future years.

Signed in accordance with a resolution of the members of the committee:


Mr Greg Luscombe, Treasurer


Mrs Michelle Luscombe, Secretary

Dated: 16.10.2024.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

INCOME STATEMENT
FOR THE YEAR ENDED 30 JUNE 2024

	Note	2024 \$	2023 \$
Revenue and other income	2	3,381,926	3,367,231
Administration		(176,452)	(192,327)
Depreciation and amortisation	15(a)	(249,848)	(222,661)
Employee benefits expenses	3	(1,769,525)	(1,642,883)
Fundraising expenses		(16,516)	(17,288)
Motor vehicle expenses		(19,092)	(25,741)
Nursing operations		(13,869)	(23,517)
Other expenses from ordinary activities		<u>(224,779)</u>	<u>(225,089)</u>
Profit before income tax		911,846	1,017,725
Income tax expense	1(a)	<u>-</u>	<u>-</u>
Profit for the year		<u>911,846</u>	<u>1,017,725</u>
Profit attributable to members of the entity		<u>911,846</u>	<u>1,017,725</u>
Other comprehensive income:		<u>-</u>	<u>-</u>
Other comprehensive income for the year, net of tax		<u>-</u>	<u>-</u>
Total comprehensive income for the year		<u>-</u>	<u>-</u>
Total comprehensive income attributable to members of the entity		<u>911,846</u>	<u>1,017,725</u>

The accompanying notes form part of these financial statements.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

STATEMENT OF FINANCIAL POSITION

AS AT 30 JUNE 2024

	Note	2024 \$	2023 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	5	4,127,048	2,916,894
Accounts receivable and other debtors	6	206	21,065
TOTAL CURRENT ASSETS		4,127,254	2,937,959
NON-CURRENT ASSETS			
Property, plant and equipment	7	8,508,345	8,496,630
TOTAL NON-CURRENT ASSETS		8,508,345	8,496,630
TOTAL ASSETS		12,635,599	11,434,589
LIABILITIES			
CURRENT LIABILITIES			
Accounts payable and other payables	8	191,010	223,967
Borrowings	9	1,569	1,454
Provisions	10	175,758	204,653
Other liabilities	11	325,000	-
TOTAL CURRENT LIABILITIES		693,337	430,074
NON-CURRENT LIABILITIES			
Provisions	10	41,103	15,202
TOTAL NON-CURRENT LIABILITIES		41,103	15,202
TOTAL LIABILITIES		734,440	445,276
NET ASSETS		11,901,159	10,989,313
MEMBERS' FUNDS			
Retained earnings		11,901,159	10,989,313
TOTAL MEMBERS' FUNDS		11,901,159	10,989,313

The accompanying notes form part of these financial statements.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

STATEMENT OF CHANGES IN EQUITY
AS AT 30 JUNE 2024

	Retained Earnings \$	Total \$
Balance at 1 July 2022	9,971,589	9,971,589
Comprehensive income		
Profit attributable to members	1,017,725	1,017,725
Total comprehensive income for the year attributable to members of the association	1,017,725	1,017,725
Balance at 30 June 2023	10,989,313	10,989,313
Balance at 1 July 2023	10,989,313	10,989,313
Comprehensive income		
Profit attributable to members	911,846	911,846
Total comprehensive income for the year attributable to members of the association	911,846	911,846
Balance at 30 June 2024	11,901,159	11,901,159

The accompanying notes form part of these financial statements.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2024

	Note	2024 \$	2023 \$
Cash flows from operating activities			
Government grants		2,045,546	2,688,341
Donations received		319,164	247,855
Op Shop revenue		513,514	438,665
Interest received		108,212	68,087
Fund raising revenue		55,971	61,577
Other revenue		277,231	174,453
Payments to suppliers & employees		(1,931,069)	(2,181,212)
Net cash provided by operating activities	14(b)	<u>1,388,568</u>	<u>1,497,766</u>
Cash flows from investing activities			
Proceeds from sale of property plant & equipment		151,000	-
Purchase of property plant & equipment		(329,415)	(1,033,897)
Net cash provided by (used in) investing activities		<u>(178,415)</u>	<u>(1,033,897)</u>
Net cash provided by financing activities		<u>-</u>	<u>-</u>
Net increase (decrease) in cash held		1,210,153	463,869
Cash and cash equivalents at beginning of financial year		<u>2,916,894</u>	<u>2,453,026</u>
Cash and cash equivalents at end of financial year	14(a)	<u>4,127,048</u>	<u>2,916,894</u>

The accompanying notes form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2024

1. SUMMARY OF MATERIAL ACCOUNTING POLICIES

The committee have prepared the financial statements on the basis that the association is a non-reporting entity because there are no users who are dependent on its general purpose financial statements. These financial statements are therefore special purpose financial statements that have been prepared in order to meet the requirements of the *Associations Incorporation Reform Act 2012* (VIC) and *Australian Charities and Not-for-profit Act 2012*. The association is a not-for-profit entity for financial reporting purposes under Australian Accounting standards.

The financial statements have been prepared in accordance with the mandatory Australian Accounting Standards applicable to entities reporting under the *Associations Incorporation Reform Act 2012* (VIC) and *Australian Charities and Not-for-profit Act 2012* and the significant accounting policies below, which the committee have determined are appropriate to meet the needs of members. Such accounting policies are consistently applied which those of previous periods unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accrual basis and are based on historical costs unless otherwise stated in the notes. Material accounting policies adopted in the preparation on these financial statements are presented below and have been consistently applied unless stated otherwise.

(a) **Income Tax**

Under Subdivision 50 of the *Income Tax Assessment Act 1997*, the entity is exempt from the payment of income tax.

(b) **Property, Plant and Equipment**

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment losses.

The carrying amount of plant and equipment is reviewed annually by the committee to ensure it is not in excess of the recoverable amount from those assets. The recoverable amount is assessed on the basis of expected net cash flows that will be received from the asset's employment and subsequent disposal. The expected net cash flows have been discounted to their present values in determining recoverable amounts.

The cost of fixed assets constructed within the entity includes the cost of materials, direct labour, borrowing costs and an appropriate proportion of fixed and variable overheads.

Subsequent costs are included in the assets' carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Association and the cost of the item can be measured reliably. All other repairs and maintenance are charged to the statement of comprehensive income during the financial period in which they are incurred

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2024

Depreciation

The depreciable amount of all fixed assets are depreciated on a straight line basis over the useful lives of the assets to the association commencing from the time the asset is held ready for use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements. The depreciation rates used for each class of asset are:

Buildings & building improvements:	2.50%
Motor vehicle:	18 - 22.50%
Plant & equipment:	7 - 50%

(c) Employee Benefits

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled, plus any related on-costs. Employee benefits payable later than one year have been measured at the present value of the estimated future cash outflows to be made for those benefits

(d) Cash and Cash Equivalents

Cash and cash equivalents include cash on hand and deposits held at call with banks.

(e) Revenue and Other Income

Revenue is measured at the fair value of the consideration received or receivable. Revenue from the sale of goods is recognised at the point of delivery as this corresponds to the transfer of significant risks and rewards of ownership of the goods and the cessation of all involvement in those goods. Revenue relating to the provision of services is determined with reference to the stage of completion of the transaction at reporting date and where the outcome of the contract can be estimated reliably. Stage of completion is determined with reference to the services performed to date as a percentage of total anticipated services to be performed. Where the outcome cannot be estimated reliably, revenue is recognised only to the extent that related expenditure is recoverable. Interest revenue is accrued on a time basis, by reference to the principal outstanding and at the effective interest rate applicable, which is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to that asset's net carrying amount.

All revenue is stated net of the amount of goods and services tax (GST).

(f) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the statement of financial position are shown inclusive of GST.

Cash flows are presented in the cash flow statement on a gross basis, except for the GST component of investing and financing activities, which are disclosed as operating cash flows.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2024

	Note	2024 \$	2023 \$
2. REVENUE AND OTHER INCOME			
Rendering of Services:			
Grants		2,045,546	2,375,144
Consulting		73,373	53,981
Interest		108,212	68,087
Donations		319,164	247,855
Fundraising revenue		55,971	61,577
		<u>2,602,265</u>	<u>2,806,644</u>
Other Sources:			
Op Shop revenue		513,514	438,665
Other income		182,999	120,473
Profit/(Loss) on sale of non-current assets		83,148	1,450
		<u>779,661</u>	<u>560,588</u>
		<u>3,381,926</u>	<u>3,367,231</u>
3. PROFIT FOR THE YEAR			
Expenses:			
Salaries and wages		1,586,328	1,449,698
Superannuation expense		151,464	134,423
Transfer from/(to) provisions for employee entitlements		(2,993)	39,132
Workcover		34,726	19,630
		<u>1,769,525</u>	<u>1,642,883</u>
4. REMUNERATION OF AUDITORS			
Auditing services		4,000	3,700
Other services - related practice of the auditor		1,660	1,580
		<u>5,660</u>	<u>5,280</u>
5. CASH AND CASH EQUIVALENTS			
Cash on hand		1,007	1,388
ANZ Classic Business Account		310,720	251,527
Bendigo Bank Club Account		222,104	109,216
High Yield Investment Account		1,544,059	999,952
Goulburn Valley Hospice Care		8,603	8,841
DDH Term Deposits		2,000,468	1,505,943
ANZ Term Deposit		40,087	40,027
		<u>4,127,048</u>	<u>2,916,894</u>

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2024

	Note	2024 \$	2023 \$
6. ACCOUNTS RECEIVABLE AND OTHER DEBTORS			
Trade receivables	206	11,105	
Accrued income and other debtors	-	9,960	
	206	21,065	
7. PROPERTY, PLANT AND EQUIPMENT			
Land & buildings at cost	8,606,619	8,449,865	
Less accumulated depreciation	(468,759)	(132,955)	
	8,137,860	8,316,910	
Improvements at cost	-	473,877	
Less accumulated depreciation	-	(473,877)	
	-	-	
Total land and buildings	8,137,860	8,316,910	
Plant & equipment at cost	259,368	526,648	
Less accumulated depreciation	(88,555)	(433,777)	
	170,814	92,871	
Motor vehicles at cost	251,385	368,644	
Less accumulated depreciation	(51,713)	(281,795)	
	199,672	86,849	
Total plant and equipment	370,485	179,720	
Total property, plant and equipment	8,508,345	8,496,630	
(a) Movement in carrying amounts			
For disclosure on movement in carrying amounts please refer to note 15(a) in the end of this financial report.			
8. ACCOUNTS PAYABLE AND OTHER PAYABLES			
Payroll liabilities	100,014	97,278	
Trade creditors	90,996	126,689	
	191,010	223,967	
9. BORROWINGS			
Bendigo Business Credit Card	1,569	1,454	
10. PROVISIONS			
Provision for annual leave	137,308	121,722	
Provision for accrued day off	-	655	
Provision for long service leave	79,554	97,478	
	216,861	219,855	

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2024**

	Note	2024 \$	2023 \$
Analysis of Total Provisions			
Current		175,758	204,653
Non-current		41,103	15,202
		<u>216,861</u>	<u>219,855</u>
11. OTHER LIABILITIES			
Contract liability		<u>325,000</u>	<u>-</u>
12. EVENTS AFTER THE REPORTING PERIOD			
The committee members are not aware of any significant events since the end of the reporting period.			
13. ASSOCIATION DETAILS			
The registered office and principal place of business of the association is: Goulburn Valley Hospice Care Service Inc. 102 Balaclava Road, Shepparton, VIC, 3630			
14. CASH FLOW INFORMATION			
(a) Reconciliation of Cash			
Cash at the end of financial year as shown in the Statement of Cash Flows is reconciled to the related items in the statement of financial position as follows:			
Cash		1,007	1,388
Cash at Bank		2,085,486	1,369,536
Cash on deposit		2,040,555	1,545,970
		<u>4,127,048</u>	<u>2,916,894</u>
(b) Reconciliation of cash flow from operations with profit			
Profit after income tax		911,846	1,017,725
Non-cash flows in profit:			
Depreciation and amortisation expenses		249,848	222,661
Changes to/(from) provision of employee entitlements		(2,994)	39,133
(Profit)/Loss on sale of Non-current assets		(83,148)	-
Changes in Assets & Liabilities:			
(Increase)/Decrease in receivables and other		20,859	(21,065)
Increase/(Decrease) in trade and other payables		292,158	239,313
Net cash provided by operating activities		<u>1,388,568</u>	<u>1,497,766</u>

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE, 2024

15. (a) MOVEMENT IN CARRYING AMOUNTS

	WIP \$	Land & buildings at cost \$	Improvements at cost \$	Plant & equipment at cost \$	Motor vehicles at cost \$	Total \$
Balance at 1 July 2022	3,752,876	1,909,203	1,862,861	53,671	106,783	7,685,394
Transfer	(3,752,876)	5,571,580	(1,818,704)	-	-	-
Additions	-	969,082	4,931	58,575	1,309	1,033,897
Disposals	-	-	-	-	-	-
Depreciation expense	-	(132,955)	(49,088)	(19,375)	(21,243)	(222,661)
Carrying amount at 30 June 2023	-	8,316,910	-	92,871	86,849	8,496,630
Balance at 1 July 2023	-	8,316,910	-	92,871	86,849	8,496,630
Additions	-	5,397	-	102,353	221,665	329,415
Disposals	-	-	-	-	(67,852)	(67,852)
Depreciation expense	-	(184,447)	-	(24,409)	(40,991)	(249,848)
Carrying amount at 30 June 2024	-	8,137,860	-	170,814	199,672	8,508,345

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593


RESPONSIBLE PERSONS DECLARATION

Per section 60.15 of the Australian Charities and Not-for-profits Commission Regulation 2013

The responsible persons declare that in the responsible persons' opinion:

- (a) there are grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and
- (b) the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulation 2013*.


Mr Greg Luscombe, Treasurer


Mrs Michelle Luscombe, Secretary

Dated: 16.10.2024

GOULBURN VALLEY HOSPICE CARE SERVICES INC

ABN 17 667 985 593

**INFORMATION OTHER THAN THE FINANCIAL REPORT - DISCLAIMER
FOR THE YEAR ENDED 30 JUNE 2024**

The additional information following, being the Profit and Loss Statement is in accordance with the books and records of the client which have been subjected to the auditing procedures applied in our statutory audit of the client for the financial year ended 30 June 2024.

It will be appreciated that our statutory audit did not cover all details of the additional financial information.

Accordingly, we do not express an opinion on such financial information and we give no warranty of accuracy or reliability in respect of the information provided. Neither the firm nor any member or employee of the firm undertakes responsibility in any way whatsoever to any person (other than Goulburn Valley Hospice Care Services Inc) in respect of such information, including any errors or omissions therein however caused.

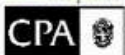


Michael Milne CA

Date: 18 October 2024

375 Wyndham Street Shepparton, VIC 3630

Shepparton
Finley
Deniliquin



375 Wyndham Street, Shepparton VIC 3630
P.O Box 5, Shepparton VIC 3632

Liability limited by a scheme approved under Professional Standards Legislation

T (03) 5821 4622
F (03) 5821 1598

ABN 87 650 289 286

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

PROFIT AND LOSS STATEMENT
FOR THE YEAR ENDED 30 JUNE 2024

	2024 \$	2023 \$
INCOME		
Interest received	108,212	68,087
Other revenue	20,156	1,394
Reimburse of expenses	955	360
Grants	2,045,546	2,375,144
Consulting	73,373	53,981
Donations to Hospice	319,164	247,855
Fund raising activities	55,971	61,577
Op Shop revenue	513,514	438,665
Rental income	161,888	118,718
Profit/(Loss) on sale of non-current assets	83,148	1,450
	3,381,926	3,367,231
LESS EXPENDITURE		
Consulting services	19,799	7,990
Depreciaton - buildings	135,919	132,955
Depreciation - improvements	48,528	49,088
Depreciation - plant & equipment	24,409	19,375
Depreciation - motor vehicles	40,991	21,243
Education costs	15,161	22,108
Employee leave provision movement	(2,993)	39,132
Fund raising expenses	16,516	17,288
General administration	176,452	192,327
I.T consulting	75,546	66,105
Human resources	22,309	41,693
Motor vehicle expenses	19,092	25,741
Nursing operations	13,869	23,517
Program	2,335	3,399
Purchase of services	13,009	12,937
Repairs and maintenance	32,881	45,214
Salaries, wages and superannuation	1,737,792	1,584,121
Security	24,814	10,411
Waste disposal and cleaning	18,923	15,232
Workcover	34,726	19,630
	2,470,081	2,349,506
NET OPERATING PROFIT	911,846	1,017,725

These statements should be read in conjunction with the attached disclaimer report.



INDEPENDENT AUDITOR'S REPORT

To the Members of Goulburn Valley Hospice Care Services Inc

Report on the Audit of the Financial Report

Opinion

I have audited the financial report of Goulburn Valley Hospice Care Services Inc, which comprises the balance sheet as at 30 June 2024, the income statement, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the responsible entities' declaration.

In my opinion the financial report of Goulburn Valley Hospice Care Services Inc has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

(a) giving a true and fair view of the registered entity's financial position as at 30 June 2024 and of its financial performance for the year then ended; and

(b) complying with Australian Accounting Standards and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of my report. I am independent of the registered entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our [my] audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Emphasis of Matter – Basis of Accounting

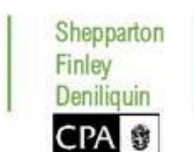
I draw attention to Note 1 of the financial report, which describes the basis of accounting. The financial report is prepared to assist the registered entity with reporting requirements under the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose. My report is intended solely for the registered entity and should not be distributed to or used by parties other than the registered entity. My report is not modified in respect of this matter.

Information Other than the Financial Report and Auditor's Report Thereon

The responsible entities are responsible for the other information. The other information comprises the information included in the registered entity's annual report for the year ended 30 June 2024, but does not include the financial report and my auditor's report thereon.

My opinion on the financial report does not cover the other information and accordingly I do not express any form of assurance conclusion thereon.

In connection with my audit of the financial report, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or my knowledge obtained in the audit or otherwise appears to be materially misstated.



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If, based on the work I have performed, I conclude that there is a material misstatement of this other information, I am required to report that fact. I have nothing to report in this regard.

Responsibilities of Responsible Entities for the Financial Report

The responsible entities of the registered entity are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the ACNC Act, and for such internal control as the responsible entities determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, responsible entities are responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible entities either intends to liquidate the registered entity or to cease operations or has no realistic alternative but to do so.

The responsible entities are responsible for overseeing the registered entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

My objectives are to obtain reasonable assurance about whether the financial report⁵ as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by responsible entities.
- Conclude on the appropriateness of the responsible entities' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the registered entity's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the registered entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the responsible entities regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.



Michael Milne CA
Date: 18 October 2024
375 Wyndham Street Shepparton, VIC 3630



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We wish to acknowledge Prominent Group for their
continued support.

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