



GV Hospice

Care Compassion Choice

ANNUAL REPORT

2022-2023

35TH EDITION

VISION MISSION STATEMENT

VISION

A community where life limiting illness, death and grief are managed with respect, choice and compassion.

PURPOSE

GV Hospice provides a responsive specialist palliative care service to individuals, their families and carers 24/7 and at no cost.

The service adapts to the needs of our diverse community by partnering with other services to empower the individual, achieving positive palliative care outcomes.

OUR VALUES AND BEHAVIOURS

- **Respect**
 - We respect our clients, their carers and their right to choice.
- **Teamwork**
 - We value the contribution of each other as team members.
- **Dignity**
 - We treat everyone as worthy of respect and maintain their dignity at all times.
- **Belief**
 - We believe in the capacity of our clients and their carers, each other and the service we provide.

TABLE OF CONTENTS

Vision Mission Statement	1
Table of Contents	2
President's Report	3
Executive Manager's Report	5
New Era, Next Chapter	7
GV Hospice Hub	8
Clinical Manager's Report	9
Clinical Care	11
Carer - Peter McManus	12
Community Engagement & Volunteer Coordinator's Report	13
Opportunity Shop	14
Community Memorial	15
Official Opening	16
Fundraising Groups	17
Donations to GV Hospice	19
GV Hospice Team	21
2021-2022 Annual General Meeting Minutes	23
2022-2023 Financials	24
A Year At GV Hospice	42
Committee of Management	43



2022-2023

PRESIDENT'S REPORT

It is with great pride that I present the 35th Annual Report for GV Hospice on behalf of the Committee of Management.

This has certainly been a year of new beginnings, opportunities, challenges and changes.

Our new Executive Manager Wendy Ross started her employment with us in August 2022 and brought with her many much needed professional skills and experiences from her lengthy years in the health sector.

I would like to thank Kaye Gall, who stepped in as Interim Executive Manager when our former Executive Manager Faye Hosie reluctantly resigned due to ill health. Our organisation has been very fortunate in the calibre of leaders we have had over many decades.

The floods in October last year presented huge challenges to our staff, nurses and volunteers, but as a testament to the dedication and commitment of everyone, we were still able to provide a much needed palliative care service to those in our care during that time.

After many years and with much anticipation, our new building was officially opened on November 17 2022, starting with a "Welcome to Country" performed by Aunty Pam Pedersen.

It was only fitting that our Deputy President, John Beaver, officially opened the new building, given his many years of voluntary service to Hospice and expertise as the Building Project Co-ordinator.

About 200 Invitations were sent out, including to those who established Goulburn Valley Hospice Service in the late 1980s and we were delighted that many were able to attend, including Dr Adrian Buncle, former Co-ordinator Jenny (Lewis) Bradbury, former Co-ordinator Julie Poon, Carmel Johnson and Pat Gibson, who were all acknowledged on the night.

A cake, with our new logo was cut by the current and former Presidents Roger Coates, Rob Sands, Dr John Hetherington, Lindsay Symons and myself and our current and former Coordinators/Executive Managers Julie Poon, Carmel Smith, Faye Hosie, Kaye Gall and Wendy Ross.

A birthday cake was organised for Jenny Bradbury, who turned 90 on the day of the opening and attended thanks to her daughter Ann. We all had the pleasure of singing Happy Birthday to her and thanked her for her service.

GV Hospice also unveiled and launched its new logo and branding, which has gone on the building, stationery and uniforms. Thank you to SO Creative for the wonderful design.

Our new logo was used on labels for special bottles of red and white wine and, of course, prosecco, to toast the new building. A big thank you to Paul Phillips for his expert assistance.

While GV Hospice is funded by the Victorian Government to provide its office hours service, we are able to provide a free after hours service thanks to the support of our community, and our wonderful Opportunity Shop. The Friends of Hospice and President Wendy Cook have been longstanding contributors, and raised over \$12,000 from this years fundraising events.

We are also extremely grateful to the many service clubs, bequests and donations from individuals and organisations who make it possible for their community to continue to have a 24/7 free palliative care service and the loan of specialist equipment, also free of charge.

I would like to thank the Goulburn Valley Hospice Car Rallye, particularly Kelvin Maude, chair of the Rallye Committee and his hard working team, for their continued support and fundraising efforts over the past 27 years.

In May this year, the Rallye raised \$138,000 thanks to the entrants, sponsors, donors and a very generous, anonymous benefactor, bringing the total raised over the years to more than \$1 million!

Also in May, GV Hospice organised a Community Candlelight Memorial held outside for the first time, on the lake foreshore, behind SAM. This was made possible thanks to a grant from the Greater Shepparton City Council.

The service was in recognition that during Covid many people who lost loved ones were not able to hold or attend funerals due to restrictions, isolation rules and lockdowns.

It was hoped that people would take the opportunity to come to the service, light a candle, eat from the free BBQ, thanks to the Mooroopna Lions Club, listen to some wonderful music from the Splinters Group and hear the haunting sounds of the bagpipes from piper Alexander McKinnon.

The night was a success, thanks to the great work of Wendy Ross and Maree Chin and their teams, as well as the support from Shepparton police, Shepparton Rotary Club, St John Ambulance, funeral directors and others.

Special thanks to Ian Bull OAM for being the Master of Ceremonies and for the moving service he conducted, at no charge to our organisation, because, as a celebrant he understood the need for the memorial, which allowed people to come together to mourn and celebrate the lives of loved ones who passed away, especially during Covid and in later years.

Finally, I would like to acknowledge and thank the 12 member GV Hospice Committee of Management (COM) for its commitment, passion and leadership.

The COM is responsible for the performance, direction, compliance and sustainability of the organisation and each member volunteers their time and expertise to ensure GV Hospice continues to provide a free palliative service to the community, in a person's place of choice, all day, every day.

Thank you.

Hon. Jeanette Powell AM
President



2022-2023

EXECUTIVE MANAGER'S REPORT

It gives me great pleasure to present my first Annual Report, having joined GV Hospice in early August 2022. What an action packed time it has proved to be!

The move into the new building took place in mid-July. Moving from the cramped rental building to the wonderful, purpose built 102 Balaclava Road site was a relief for all but the logistics of continuing a service whilst relocating and bedding down a new way of working cannot be underestimated.

The staff, trades and John Beaver, who often did multiple visits a day, need to be congratulated.

I wish to acknowledge Kaye Gall, who had stepped in at short notice as Acting Executive Manager. Kaye does not do things by half measures and oversaw the transition to the new building, establishment of a new way of business and lots of other changes. Kaye stayed on during my first few months, helping to write reports, to work on quality improvements and provide a handover. In December 2022 Kaye finally got to retire and travel.

My start at GV Hospice was rocky with two burglaries in short succession at the office resulting in the loss of three cars and two syringe drivers and damage to the gate and building. Fortunately all three cars were eventually recovered, all with some damage. Whilst this was a low point for everyone, the response from the public on social media and generally in the community was outstanding. I am sure their outrage went a long way in helping to find the cars.

The floods in October 2022 were devastating for all affected and the fall out continues. In the lead up we did emergency planning internally. On the Monday morning following the worst of the inundation I was extremely proud when all office staff logged on at 8.30am including those who were not rostered. This included the four staff members whose houses were completely inundated, or threatened to be, and were in temporary accommodation. A plan was put in place and all of our patients/carers were contacted that day to establish their safety and their immediate needs were met. This was a sensational effort and something I think all staff should be extremely proud of.

The new building and its sleepover room provided temporary accommodation for two staff and their families during the initial flood period.

The ongoing threat remained and trouble shooting and risk management was part of our day for a number of weeks to follow. When the predicted flood levels were higher than where the new building was, the GV Hospice team and their families (those from the north who could get in) swung into action and sand bagged the building.



It will also go down in Hospice folklore that Louise Moylan took a canoe through flood waters to check on a client and reset her syringe driver. Her sons were also instrumental in delivering supplies to a doctor via canoe. Rachael Kubeil also went above and beyond in her 4WD through water to provide quality end of life care.

November saw the official opening of the new building with 150 supporters attending to acknowledge and celebrate this momentous occasion. It was wonderful to see many supporters who had been involved with GV Hospice from the beginning.

Annie Jorgensen took on the additional role of Quality Coordinator from December, when Kaye got to finally leave to enjoy her retirement.

In March 2023 we commenced providing service to our neighbours at Moira Palliative Care, providing coverage of nursing care to the Western half of Moira Shire. This was to help during a period when Moira Palliative Care was unable to recruit suitably qualified staff. This brought our ongoing active clients to an average of 130 patients.

March also saw a periodic review undertaken as part of our Australian Council on Healthcare Standards accreditation reporting. This review was very successful with four Extensive Achievements (EAs) and no recommendations made.

Our first outdoor community memorial was held in Palliative Care week in late May. This was a different way of celebrating and acknowledging those who had passed away and we encouraged a wider audience than those who had been connected with GV Hospice. The evening was successful and we hope to make it an annual event with some minor changes.

The Committee of Management approved new branding in late 2022. New signage and uniforms were introduced as a result. This included at the Opportunity Shop. The feedback has been extremely positive.

Whilst this year has been challenging in many regards, there have also been a number of positive changes and great outcomes, particularly in the area of care.

We have said goodbye to a few staff but welcomed wonderful new staff who are enthusiastic and already great contributors.

Providing the service we do to our patients, families and carers would not be possible without the Committee of Management, staff, volunteers and last but not least, the wonderful community support.

I was told before I commenced how wonderful the community was in offering support but it is hard to truly appreciate the difference this support makes until you are able to witness it on an almost daily basis.

We look forward to another challenging and rewarding year ahead.

Wendy Ross
Executive Manager



2022-2023

NEW ERA, NEXT CHAPTER

To complement our new premises, this year has seen a change in GV Hospice branding with the introduction of a new logo.

Our logo represents a combination of nature and nurture.

The heart is a symbol of love, no matter the language spoken, and also represents the nature of care provided.



The bird conveys peace and acceptance. It is flying upwards, portraying a sense of freedom, an escape from the worries and fears of living with a life limiting illness.

The logo along with the 'Care Compassion Choice' slogan beautifully depicts the service's focus.

Community engagement and an increased emphasis on partnerships has been a particular focus in the 2022-23 year, in line with Strategic Plan (2022-25) Pillar 3-Community Connection.

The Community Engagement Sub-committee, chaired by Terri Cowley, has taken a lead in oversight of the rebranding of the organisation. New Signage, uniforms, brochures and stationery have been implemented.

Many presentations outlining the service have been undertaken to community groups and partner organisations. Publicity and acknowledgement of donations have received media coverage, which has been consistent throughout the year. Social media, in the form of Facebook and Instagram site, have gained increased traction.

The new building has allowed the hosting of meetings and events, both internal and for partners, and has given opportunities to engage with the community under different circumstances. This allows more members of the community to know where to make enquiries about community palliative care should the need arise.



GV HOSPICE HUB



1



2



3



4



5



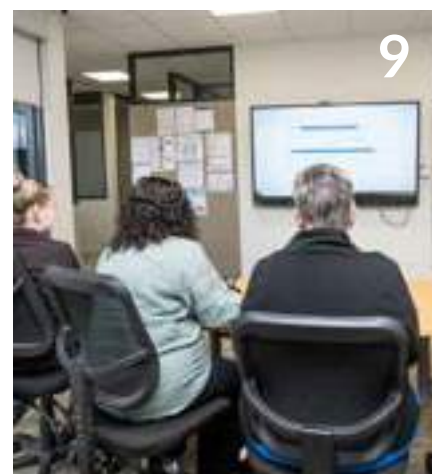
6



7



8



9

1. Starting the day at Welsford Street - Community Engagement & Volunteer Co-Ordinator Maree Chin and Volunteer Rob McDougall
2. Clinical Staff Marjo Reijnen, Annie Jorgensen and Opportunity Shop Staff Member Peter McDougall
3. Finishing the day at Balaclava Road - Kaye Gall & team
4. Foyer at 102 Balaclava Road
5. East side facing Wyndham Street
6. North East corner of GV Hospice
7. Clinical Staff Angela St Clair, Shirley Taylor, Kerrie Fitzpatrick, Marjo Reijnen & Louise Moylan
8. First Committee of Management meeting
9. Nursing Staff - Clinical Staff Rachael Kubeil, Annie Jorgensen and Marjo Reijnen



2022-2023 CLINICAL MANAGER'S REPORT

What a year it has been! To begin the year we were full of excitement as we set our sights on the new chapter in GV Hospice history as we returned to Balaclava Road to our new building.

Our incredible results within Palliative Care Outcomes Collaboration (PCOC) continue to be maintained by our clinical team through the ever-changing landscape we are in, and with the challenges we have encountered this year.

Staff worked tirelessly to continue to achieve great results and number one in the country status in the PCOC was achieved despite further tests of the Shepparton floods.

Through the floods our team went above and beyond to ensure people were provided the care and support they needed during this time. Disaster management plans were developed prior to the water levels peaking and all staff were fully prepared and willing to maintain care. The team's innovation and willingness to adapt to the situation once again came to the fore.

Whether it be canoeing in to clients to provide direct care or to drop in necessary supplies, to four wheel driving escorted through flood waters to provide end of life care, the efforts were incredible and showed the heart of this amazing service.

This was particularly when so many of our staff were directly affected by the floods with some still managing the aftermath of this with losses of property and homes

Many quality activities have been undertaken over the 12 months to streamline processes and strengthen the established shared care relationships with many entities such as oncologists and oncology, GP clinics, and Ambulance Victoria among others post the COVID pandemic.



Nurse Louise Moylan & son Jack



Nurse Marjo Reijnen, Clinical Manager Annie Jorgensen & Nurse Kim Martin



Escorted through the floods
Nurse Rachael Kubeil

Clients and Carers now have the ability to attend the new building for visits with a nurse, family support worker, or support groups or attend Balaclava Road clinic with the Palliative Care Consultant or attend a telehealth consultation with a specialist in Melbourne.

This has been such a valuable addition and extension of service provision and continues to improve client care outcomes through quality, timely, anticipatory and responsive care.

Another improvement is the establishment of a Medication Advisory Committee. The GV Hospice Medication Advisory Committee is a multidisciplinary committee with a commitment to provide leadership, governance, communication and direction in safe medication management across the service for both clients and staff.

This has been a great addition to support the clinical team with a local General Practitioner and pharmacist having joined the committee to provide some external consultation and up to date knowledge around medication supply and changes that can impact our client's care. We greatly appreciate their time and input.

The clinical team is now actively involved in the quality assurance process with allocation of portfolios to ensure an integration of quality in practice. This innovation was noted by the accreditors in our most recent periodic accreditation review as a strong commitment to clinical governance and quality improvement through the decentralisation of the quality assurance role.

The new building spaces have also allowed for our extended supportive care team of volunteers to be able to gather for training and education sessions, which has provided a greater connectedness to the clinical team.



2022 office Christmas party.



Trip to the American Hotel in Echuca.



Pinot & Picasso

Wellbeing has been a focus for GV Hospice with staff being supported through regular wellbeing sessions, mentoring, and clinical supervision.

The importance of staff wellbeing is paramount in the roles we fulfill and ensures staff are supported through the challenges faced in our day to day work life. Our clinical team continues to enhance knowledge and skills through ongoing post graduate studies, which in turn strengthen our model of care and promote best practice in care provision and leadership in the palliative care community.

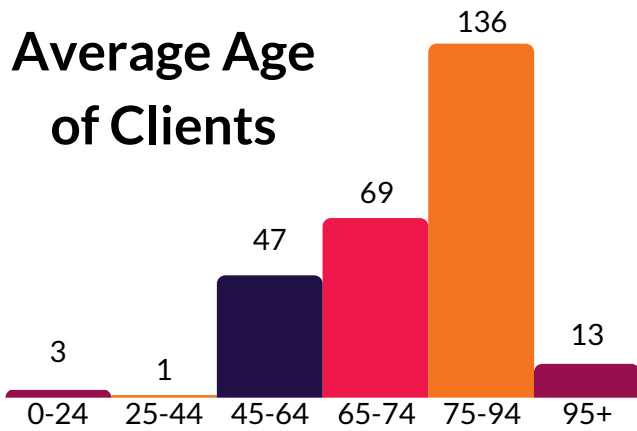
We look forward to yet another year of growth and opportunities in the next 12 months.

Annie Jorgensen

Clinical Manager & Quality Coordinator

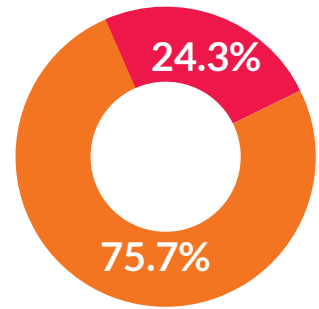
CLINICAL CARE

Average Age of Clients



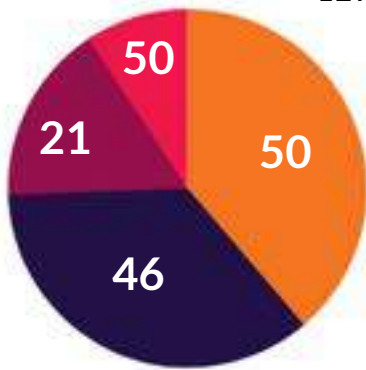
1000.61 hours of after-hours care delivered by palliative care nurses.

Non-malignant



Malignant

129 deaths in Greater Shepparton
89% died in place of choice



- Died at home
- Died in palliative care unit
- Died in hospital
- Died in aged care facility

Ethnic groups serviced by GV Hospice this Financial Year included:

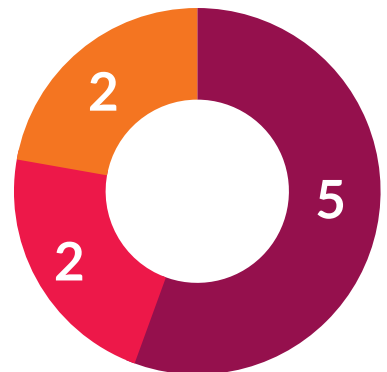
- Albanian,
- American,
- Australian,
- Aboriginal,
- Turkish,
- Scottish,
- Italian,
- German,
- Malay,
- Tongan,
- English.

The number of clients receiving care from GV Hospice was 269

Also through February to June, GV Hospice has assisted Moira Palliative Care to maintain its service. During this time we have supported clients and families.

7 Moira deaths
71% died In place of choice

- Deaths at home
- Deaths in inpatient
- Deaths in palliative care units



CARER - PETER MCMANUS

Coming To Grips Without My Soulmate

When life is suddenly and unexpectedly upturned by a terminal diagnosis, you can easily find yourself driving without a map.

In the case of our family, my beautiful wife and mother of our four children (Sue) was diagnosed with the neurological disease MND. To us all, MND was a virtual unknown. We had heard of Neale Daniher and his battle with MND, but at a personal level we were well and truly in the dark.



Looking back to the early days of diagnosis, it is hard to remember the sequence of events that gradually enabled us to make some sense of what was happening in our lives. However, the combined services of MND Victoria, the Allied Health Team at GV Health and as Sue's health deteriorated, GV Hospice Care, all came together to help us in many and varied ways.

In the early days following diagnosis, we were encouraged to contact Hospice which immediately began making regular contacts and home visits. This contact slowly but surely helped us to be both prepared for, and to be as ready as you can ever be, when the inevitable came.

While Sue was still able to enjoy visitors, Hospice kindly arranged for one of their very caring and capable volunteers to come and sit/converse with her. These visits were greatly appreciated by both Sue and myself. For me they gave me a very welcome chance to have a break from being carer and enabled me to be able to do some much needed gardening. For Sue, despite not being able to talk, they enabled her to have a pleasant encounter with a very caring person. Sue told us that she would like to make a couple of wishes: to stay at home as long as possible, and to die peacefully, surrounded by her loving family.

Just thirteen months after diagnosis, when the end was near, Sue indicated to us that the time had come to ask Hospice to come and put palliative care into place. She had reached the stage where her body had said it had had enough. As her primary carer, I was acutely aware that her level of discomfort was acute.

Hospice very gently explained to us both how her final days would unfold and it was particularly apt, that as Sue breathed her last, that our attending Hospice nurse was present and able to inform our family that she had passed away. This was done with grace, dignity and understanding for us as we all gathered around for those final moments.

My family and I were definitely blessed that Sue's wishes were upheld and thank Hospice for being there with us when we were at our lowest.

It is now almost 12 months since Sue left us and I feel that Hospice still has its arm around me as regular gentle contact has been made as I come to grips without my soulmate of 55 years. For this I am most grateful.



2022-2023 COMMUNITY ENGAGEMENT AND VOLUNTEER COORDINATOR REPORT

This year we're celebrating having our client care volunteers back out in the community again following the Covid pandemic. In June, the existing volunteers completed some updated palliative care training, and were allocated placements with hospice clients and their families in August. During that time they also participated in regular volunteer meetings and social events, such as a garden tour and visit to Owen Mohan Funeral Services.

At the official opening of the Hospice building, our volunteers assisted in preparing for the event and helped with food and beverage service on the night. They were also involved in supporting the Friends of Hospice volunteers at their Tea and Harmony event in October and have continued to have regular input into all aspects of the service.

Our volunteers were also invited to attend the Greater Shepparton Volunteer Awards night, where they received recognition for their contributions to the local community. In the lead up to that event, they were also active in planning for the reintroduction of the Community Memorial, which they were especially passionate about reinstating.

The Committee of Management, Friends of Hospice and Opportunity Shop volunteers were all included in the celebrations for National Volunteer and Palliative Care Weeks in May. It's always fun whenever our volunteer groups come together and celebrate being part of the 'hospice family'.

A new group of client care volunteers was trained and inducted towards the end of the year, bringing the total number of active volunteers to 18, with the view to increasing that number during 2023.

Maree Chin

Community Engagement & Volunteer Co-Ordinator



Volunteers Marie Colbert, Jenny Sim and Mayor Shane Sali at the Volunteer Recognition Awards 2023



Hon Jeanette Powell AM, Maree Chin and Wendy Ross



Maree Chin, Volunteers Rob McDougall, Marija Matejic & Lynne Lowe

OPPORTUNITY SHOP

The 2022-23 financial year has seen continued growth of the Opportunity Shop with record revenue for the year. Our first full year of “business as usual” post Covid lockdowns has kept all involved very busy.

The community continues to support the Op Shop with generous donations and with their purchases. With economic challenges with rising interest rates and post the devastating floods, it is great that quality goods can be provided at reasonable prices to help those struggling financially.

There has been a number of changes to the Op Shop, including changes to the layout and introduction of new displays. A sorting night was held in February 15 prior to the summer sale. Volunteers and staff from the Op Shop and the office combined forces to sort through a large backlog of clothes, followed by a pizza night.



We cannot achieve what we do at the Op Shop without the help of our amazing volunteers who willingly provide a great service throughout the year. We have welcomed a number of new volunteers throughout the year and also farewelled a few. One of note was Audrey McLaren, who retired after 27 years of service as a volunteer.

Darlene Crossley stepped down as Team Leader during the year but continues to work at the Op Shop, making beautiful displays. As well as Nancy Sessions and Peter McDougall, we welcomed Christine Ezard and Sharon Geraghty to the staff team on a part-time basis.

This year we welcomed the team from Connect GV who work in the shop on a Thursday morning. The Connect GV team has provided valuable assistance and a positive vibe on the day. We also had our first two community experience students from Goulburn Valley Grammar School who provided support for a week.

Sam Birrell, MP attended the Op Shop during Volunteer Week, and learnt all about operations of the shop. Sam operated the till and packed clothing during his visit.

The Op Shop has undertaken a facelift in line with the new branding of GV Hospice, with many favourable comments received.



Brian Griffiths, Annette McDougall, Helen Bassani, Sam Birrell MP and Sue Dervish



Staff Member Nancy Sessions and Volunteer Pamela Woods

COMMUNITY MEMORIAL



May saw the community come together to take part in GV Hospice's first outdoor community candlelight memorial event.

The COVID pandemic took its toll on the community in many ways on people and families, particularly those who experienced the loss of a loved one. Families were restricted in the opportunity to gather together in remembrance of their loved ones through this time.



GV Hospice felt this event would provide an opportunity for the community to come together collectively and gain a sense of comfort and support from the wider community.

The event was well supported by the community with many coming along to purchase a candle and write a message in honour of their loved one, while enjoying the live music and the barbeque.



Alexander McKinnon



Ian Bull OAM



The Splinters



Owen Mohan Funeral Service



Shepparton Rotary Club



OFFICIAL OPENING

The opening of the new building at 102 Balaclava Road took place on November 17 2022.

It was a night to acknowledge the history and those who had contributed to the organisation over the 34 years since it was established.

The reunion of past and present Committee Members, staff and volunteers was a highlight as was a cake to celebrate inaugural Nurse Manager Jenny Bradbury's 90th birthday.



Former GV Hospice Managers and Chairs



Unveiling of the official GV Hospice plaque



Robert Sands, Julie Poon, Pat Gibson OAM, John Hetherington and Jenny Lewis



Hon Jeanette Powell AM



GV Hospice founders



Vice President John Beaver



Bunty Grundy



Jenny Bradbury's 90th birthday cake

2022-2023

FUNDRAISING GROUPS

SKEETA CHARITY BULLDOG MEMORIAL RIDE



Representatives of the Skeeta Memorial Ride made a presentation of \$7100 to the team at GV Hospice. The bike ride has been conducted for many years with this being the 10th time funds have been donated to GV Hospice (over \$45,000 in total to date).

The annual bike ride takes place on postie bikes in the Victorian Alps arriving at Wonnangatta Station. Lots of adventure along the way culminates in an auction on the Saturday night for the 30 participants.

Leader of the group “King” Robert Palma said postie bikes and parts are always in demand in the region from members of the group.

“The contribution of the Skeeta Memorial Ride members is greatly appreciated, and their exploits are legendary. We really do value their support that goes directly into providing services in our community.”

GV HOSPICE CAR RALLYE

On the May 6 and 7, the annual GV Hospice Car Rallye took place with a total of 47 vehicles and 121 participants.

The Car Rallye continues to be one of GV Hospice's biggest supporters over the past 27 years, and this year raising an amazing \$138,000 contributing to over \$1.1 million raised in total across the years!

Thank you to the amazing committee members who organise and all of the participants, who we hope to see join us again next year!

We invite everyone to join in the fun with this event taking place on the first weekend in May each year. It is open to vehicles of all ages.



2022-2023

FUNDRAISING GROUPS

ALBANIAN MOSLEM SOCIETY

Following the enormous success of its ever-growing Queen's Gardens harvest festival in March, The Albanian Moslem Society once again stepped forward to present GV Hospice Care with a giant cheque donation of \$4000, on Friday, April 28.

Proudly presenting the cheque to GV Hospice, Albanian Moslem Society president Reg Qemal was unfeigned in his admiration for the staff and their vital work in the community.

Stating that this was not the first, nor would it be the last donation that the Albanian Moslem Society would present to GV Hospice Care, society secretary, Safet Kutrolli said, "My uncle personally had some service here in his last days at Hospice, so I've seen first-hand what they do, and they're saints these people. We're rapt to be able to support them."



FRIENDS OF HOSPICE



On April 13 2023, Friends of Hospice travelled via coach on its garden bus trip.

The first stop was the Botanical Gardens in Benalla for a quick morning tea before heading to Wangaratta to visit the Bishops Lodge. All guests were treated to a viewing of the Lodge and cathedral with lunch overlooking the beautiful surroundings. The final stop was to John and Agata Anderson's home garden where afternoon tea took place.



October 10 2022, saw the annual afternoon tea with friends event take place. There were 156 people across 18 tables welcomed by the Friends of Hospice for afternoon tea with special guest speaker Dr John Head.



Many thanks go out to the people who generously donated their time to organising this event and the many hostesses and Friends of Hospice for their continued support of GV Hospice.

DONATIONS TO GV HOSPICE



Your ongoing support has been outstanding.

Your kind and compassionate care is greatly appreciated.

You are not just nurses, you are angels!



You are champions and we cannot thank you enough!

Love and happiness to all



- Thank You Thank You Lorraine Humber
- Bruce Stanyer Isabel Appleby
- Frank & Cheryl
- D Brown Thank You Lisa Robinson
- Beryl Gerrish Thank You Thank You
- GV Wood Workers Thank You
- Olwyn Graham
- Judy De Leeuw Thank You
- Raewyn Hill
- A&D Clark
- Cheryl Collins
- Ash Brassil Thank You
- Patricia Milne
- Joyce Bell
- Ted Stokie Thank You Thank You Thank You
- Sonya Hill
- Bruce & Family Thank You
- GV Batteries Thank You
- Ken Gall Thank You
- David Powles Kitchen
- Helen Van Ryn
- Dawes & Vary Riordan
- Allyson Boehringer Thank You
- Ruth Horton Thank You
- Rosa Mangiameli
- Rotary Club Shepparton
- Splinters Thank You
- Kerramomus CWA Thank You
- Albanian Moslem Society Shepparton
- Lorna
- Dookies Lions
- GV Motor Vehicle Drivers Thank You
- Gary & Valorie Whyte
- Dot Lea
- Sonya Drummond
- Jay Kirkman
- Kerramomus CWA
- Colette Burgenmeister Pine Lodge CWA
- Chris Beard East Goulburn Valley CWA

DONATIONS TO GV HOSPICE

A simple thank you does not seem enough.



Very special people, we thank you.

It was so comforting that you were there for us both.



Your kindness knows no bounds.



We couldn't have done it without you!

The word cloud contains the following names and organizations:

- A & S Test n Tag
- Fairleys IGA Community Awards
- Marlene Nixon
- A Reynolds
- Anne Olsson
- Clare Ganty
- Leonie Smith
- Friends of Hospice
- David & Carol Ferrar
- Jo Romeo
- Merran Ware
- Rosemary Gram
- Thank You
- Di Hutchins
- Shepparton Golf Club Ladies
- Lyn Champness
- Claire Dyson
- Martin Baumber
- Nick Scott
- Keith & Mary Jeffery
- Alan & Zena Cozzens
- Tarun Ladies Book Club
- Soroptimist International
- Rita O'Brien
- Chloe & Shannon
- Ray Allen
- Elizabeth Lee
- Holly Wellington
- Thank You
- Leah French
- Claire Fousham
- Gary Said
- Marion Daldy
- Carmen Saunders
- Jean Osborne
- J Furphy & Sons
- Colin Madill
- Giovanna Mallamaci
- Silvana Farrugia
- Mrytle Nixon
- Ray Allen
- Elizabeth Lee
- Holly Wellington
- Thank You
- Leah French
- Claire Fousham
- Gary Said
- Marion Daldy
- Carmen Saunders
- Jean Osborne
- J Furphy & Sons
- Colin Madill
- Giovanna Mallamaci
- Silvana Farrugia
- Mrytle Nixon

GV HOSPICE TEAM

COMMITTEE OF MANAGEMENT

Hon Jeanette Powell AM President
John Beaver Vice President
Michelle Luscombe Secretary
Greg Luscombe Treasurer
Paul O'Dwyer
Robert Sands

Les Young
Michael Blake
Ric Sofra
Lindsay Symons
David Shipston
Terri Cowley

EMPLOYEES

Wendy Ross Executive Manager (Aug 22-)
Kaye Gall Interim Executive Manager (Jan 22 - Aug 22)

Maree Chin Community Engagement & Volunteer Co-Ordinator

Clinical Team

Annie Jorgensen Clinical Manager & Quality Co-Ordinator
Carly James Clinical Nurse Consultant

Kerrie Fitzpatrick (Resigned Sep 22)
Narelle Graham
Rachael Kubeil
Kim Martin
Tamika Mayes (Employed Nov 22)
Louise Moylan

Marjo Reijnen
Angela St Clair
Jodie Stradling (Employed May 23)
Shirley Taylor
Erica Varapodio (Employed Jun 23)
Shannon Webb (Resigned Mar 23)

Supportive Care

Juliette Buchanan
Bec Nicoll

Administration Team

Tracey Kerr
Madison Nicholson
Elouise Pettie Traineeship (Ended Feb 23)
Kate Ceh (Employed Feb 23)
Ross Johnstone

Casuals

Annette McDougall
Peter McDougall

Op Shop Team

Darlene Crossley
Nancy Sessions
Brian Clarke (Resigned from Nov 22)
Matthew Quilty (From Jan 23)
Christine Ezard (From May 23)
Sharon Geraghty (From June 23)

GV HOSPICE TEAM

CLIENT CARE VOLUNTEERS

Mary Anderson
Graham Ball
Vivien Bloomfield
Marie Colbert
Sally Collins
Rebecca Cullen

Val Gibbs
Lyn Gilchrist
Rodney Kelley
Lynne Lowe
Marija Matejic
Annette McDougall

Rob McDougall
Katrina Miller
Debbie Rohan
Jan Sabri
Tasha Sidebottom
Jenny Sim

FRIENDS OF HOSPICE

Gloria Baker
Ruth Ball
June Brewer
Wendy Cook
Mary Cross

Ella Egan
Pat Gibson
Glenys Holyman
Kate Leak
Barbara Lorains

Peta McKenzie
Margaret McMaster
Ann Starritt
Valerie Van Kerkhof
Christine Willis

OPPORTUNITY SHOP VOLUNTEERS

Lorrel Armitage
Helen Bassani
Maxine Beaver
Victoria Bishop
Rita Bloomfield
Helen Bray
Glen Burdekin
Celie Cameron
Maria Conti
Darryle Crossman
Kimberley Dagger
Susan Dervish
Barbara Dougherty
Robyn Furci

Sharon Geraghty
Lyn Gilchrist
Brian Griffiths
Jan Harrap
Judy Hepworth
Willie Johnstone
Julia Lamanna
Rodney Kelley
Fiona Kennan
Val Matthews
Annette McDougall
Rob McDougall
Jill McCormack
Jill Myers

Campbell Nightingale
Jenny Nightingale
Barbara Pilkington
Mandy Sandlant
Sue Sandlant
Emma Sprunt
Joyleen Sutherland
Sonia Strachan
Virginia Trewin
Margaret Watts
Annie Wilson
Pamela Wood
Moniqua Wright
Val Wright



AGENDA – 2022 Annual General Meeting
Wednesday 16th November 2022 Commenced 5.35pm

1. Acknowledgement

We acknowledge the Traditional Custodians of the land on which we hold our meeting, and pay respects to their Elders - past, present and future. GV Hospice acknowledges the important role Aboriginal and Torres Strait Islander people continue to play within the community. We acknowledge the strong partnership with Aboriginal and Torres Strait Islander people which helps us to develop our approach to palliative care.

2. Welcome to the thirty fourth AGM

3. Apologies Paul O'Dwyer, Ric Sofra *moved Lindsay Symons sec. Greg Luscombe*

4. Confirmation of minutes of the last Annual General Meeting: 10th November 2021 *moved Michael Blake sec. John Beaver*

5. President's Report (Jeanette Powell) *Moved Jeanette Powell sec. Rob Sands*

6. Treasurer's Report (Greg Luscombe) *Moved Greg Luscombe sec. Lindsay Symons*

7. Executive Manager's Report (Kaye Gall) *Moved Les Young sec. David Shipston*

8. Fund-raising reports – as presented in Annual Report *Moved John Beaver sec. Michael Blake*

8.1 Opportunity Shop
 8.2 Friends of Hospice
 8.3 Car Rallye

9. Appointment of Auditor for 2022/2023 – Goulburn Murray Audit Services *Moved Greg Luscombe sec. Rob Sands*

10. Annual Subscription: In accordance with the rules of the Association, to confirm that the annual subscription for the year 2022/2023 is \$10 for Members and \$2 for Associate Members. *Moved Rob Sands sec. Greg Luscombe*

11. Resolution to determine the number of members of the Committee for the 2022/23 year (rule 53) *Moved Rob Sands sec. David Shipston*

12. Election of the Committee of Management (rule 52 and 53):

President: - I duly declare all positions vacant. **Wendy Ross** is invited to chair the meeting for the election of the Committee.

Nominations have been received from: Jeanette Powell, John Beaver, Paul O'Dwyer, Greg Luscombe, Robert Sands, Les Young, Michael Blake, Michelle Luscombe, Lindsay Symons, David Shipston, Patrick Sofra and Terri Cowley.

Nomination/s for President: *Jeanette Powell nominated by John Beaver sec. Lindsay Symons*

Once President elected they resume as Chairperson the remainder of the meeting.

Nomination/s for Vice President: *John Beaver nominated by Rob Sands sec. Michael Blake*

Nomination/s for Secretary: *Michelle Luscombe nominated by Lindsay Symons sec. Terri Cowley*

Nomination/s for Treasurer: *Greg Luscombe nominated by Les Young sec. David Shipston*

All nominees accepted nominations and appointed.

13. Guest Speaker: Annie Jorgensen, Clinical Manager GVHCS *Video presentation from Hospice staff.*

Closure and thanks. 6.25pm

**GOULBURN VALLEY HOSPICE CARE
SERVICES INC.**

ABN 17 667 985 593

FINANCIAL REPORT
FOR THE YEAR ENDED 30 JUNE 2023

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

CONTENTS

	Page No.
Committee's Report	2
Income Statement	3
Statement of Comprehensive Income	4
Statement of Financial Position	5
Statement of Changes in Equity	6
Statement of Cash Flows	7
Notes to the Financial Statements	8
Responsible Persons Declaration	14
Information other than the Financial Report - Disclaimer	15
Detailed Profit and Loss Statement	16
Independent Auditor's Report	17

GOULBURN VALLEY HOSPICE CARE SERVICES INC
ABN 17 667 985 593

COMMITTEE'S REPORT

Your committee members submit the financial report of Goulburn Valley Hospice Care Services Inc for the financial year ended 30 June 2023.

Committee Members

The names of the committee members in office at anytime during or since the end of the year are:

Mrs Jeanette Powell, President
Mr John Beaver, Vice President
Mr Greg Luscombe, Treasurer
Mrs Michelle Luscombe, Secretary
Mr Lindsay Symons
Dr Paul O'Dwyer
Mr Les Young
Mr Robert Sands
Mr Michael Blake
Mr Patrick Sofra
Mr. David Shipston
Mrs Terri Cowley

Principal Activities

The principal activities of the association during the financial year were:

- The provision of Palliative Care Services to terminally ill patients within the City of Greater Shepparton.

Significant Changes

No significant change in the nature of these activities occurred during the financial year.

Operating Result

The surplus after providing for income tax amounted to \$1,016,874

Events subsequent to the End of the Reporting Period

There are no matters or circumstances that have arisen since the end of the financial year that have significantly affected or may significantly alter the operations of the association, the results of those operations or the state of affairs of the association, in future years.

Signed in accordance with a resolution of the members of the committee:



Mrs Jeanette Powell, President



Mr Greg Luscombe, Treasurer

Dated: 10 October 2023

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

INCOME STATEMENT
FOR THE YEAR ENDED 30 JUNE 2023

	Note	2023 \$	2022 \$
Revenue and other income	2	3,367,231	3,025,066
Administration		(211,955)	(123,861)
Depreciation and amortisation	14(a)	(222,661)	(105,025)
Employee benefits expenses	3	(1,642,883)	(1,324,942)
Fundraising expenses		(17,288)	(11,704)
Motor vehicle expenses		(25,741)	(18,210)
Nursing operations		(23,518)	(16,581)
Other expenses from ordinary activities		<u>(206,311)</u>	<u>(204,951)</u>
Profit before income tax		1,016,874	1,219,792
Income tax expense	1(a)	<u>-</u>	<u>-</u>
Profit for the year		<u>1,016,874</u>	<u>1,219,792</u>
Profit attributable to members of the entity		<u>1,016,874</u>	<u>1,219,792</u>
Other comprehensive income:		<u>-</u>	<u>-</u>
Other comprehensive income for the year, net of tax		<u>-</u>	<u>-</u>
Total comprehensive income for the year		<u>-</u>	<u>-</u>
Total comprehensive income attributable to members of the entity		<u>1,016,874</u>	<u>1,219,792</u>

The accompanying notes form part of these financial statements.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

STATEMENT OF CHANGES IN EQUITY
AS AT 30 JUNE 2023

	Retained Earnings \$	Total \$
Balance at 1 July 2021	8,751,797	8,751,797
Comprehensive income		
Profit attributable to members	1,219,792	1,219,792
Total comprehensive income for the year attributable to members of the association	<u>1,219,792</u>	<u>1,219,792</u>
Balance at 30 June 2022	<u>9,971,589</u>	<u>9,971,589</u>
Balance at 1 July 2022	9,971,589	9,971,589
Comprehensive income		
Profit attributable to members	1,016,874	1,016,874
Total comprehensive income for the year attributable to members of the association	<u>1,016,874</u>	<u>1,016,874</u>
Balance at 30 June 2023	<u>10,988,463</u>	<u>10,988,463</u>

The accompanying notes form part of these financial statements.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2023

	Note	2023 \$	2022 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	5	2,916,044	2,453,026
Accounts receivable and other debtors	6	21,065	81,957
TOTAL CURRENT ASSETS		<u>2,937,109</u>	<u>2,534,982</u>
NON-CURRENT ASSETS			
Property, plant and equipment	7	8,496,630	7,685,394
TOTAL NON-CURRENT ASSETS		<u>8,496,630</u>	<u>7,685,394</u>
TOTAL ASSETS		<u><u>11,433,739</u></u>	<u><u>10,220,376</u></u>
LIABILITIES			
CURRENT LIABILITIES			
Accounts payable and other payables	8	223,967	66,809
Borrowings	9	1,454	1,256
Provisions	10	204,853	167,724
TOTAL CURRENT LIABILITIES		<u>430,074</u>	<u>235,789</u>
NON-CURRENT LIABILITIES			
Provisions	10	15,202	12,998
TOTAL NON-CURRENT LIABILITIES		<u>15,202</u>	<u>12,998</u>
TOTAL LIABILITIES		<u><u>445,276</u></u>	<u><u>248,787</u></u>
NET ASSETS		<u><u>10,988,463</u></u>	<u><u>9,971,589</u></u>
MEMBERS' FUNDS			
Retained earnings		<u>10,988,463</u>	<u>9,971,589</u>
TOTAL MEMBERS' FUNDS		<u><u>10,988,463</u></u>	<u><u>9,971,589</u></u>

The accompanying notes form part of these financial statements.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2023

	Note	2023 \$	2022 \$
Cash flows from operating activities			
Government grants		2,688,341	2,581,762
Donations received		247,855	220,109
Op Shop revenue		438,665	357,953
Interest received		68,087	12,611
Fund raising revenue		61,577	54,953
Other revenue		174,453	106,896
Payments to suppliers & employees		<u>(2,182,063)</u>	<u>(1,896,943)</u>
Net cash provided by operating activities	13(b)	<u>1,496,915</u>	<u>1,437,342</u>
Cash flows from investing activities			
Payment for Property, plant & equipment		<u>(1,033,897)</u>	<u>(3,564,844)</u>
Net cash provided by (used in) investing activities		<u>(1,033,897)</u>	<u>(3,564,844)</u>
Net cash provided by financing activities			
		<u>-</u>	<u>-</u>
Net increase (decrease) in cash held		463,018	(2,127,502)
Cash and cash equivalents at beginning of financial year		<u>2,453,026</u>	<u>4,580,528</u>
Cash and cash equivalents at end of financial year	13(a)	<u>2,916,044</u>	<u>2,453,026</u>

The accompanying notes form part of these financial statements.

**GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2023**

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The committee have prepared the financial statements on the basis that the association is a non-reporting entity because there are no users who are dependent on its general purpose financial statements. These financial statements are therefore special purpose financial statements that have been prepared in order to meet the requirements of the *Associations Incorporation Reform Act 2012* (VIC) and *Australian Charities and Not-for-profit Act 2012*. The association is a not-for-profit entity for financial reporting purposes under Australian Accounting standards.

The financial statements have been prepared in accordance with the mandatory Australian Accounting Standards applicable to entities reporting under the *Associations Incorporation Reform Act 2012* (VIC) and *Australian Charities and Not-for-profit Act 2012* and the significant accounting policies below, which the committee have determined are appropriate to meet the needs of members. Such accounting policies are consistently applied which those of previous periods unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accrual basis and are based on historical costs unless otherwise stated in the notes. Material accounting policies adopted in the preparation on these financial statements are presented below and have been consistently applied unless stated otherwise.

(a) Income Tax

Under Subdivision 50 of the *Income Tax Assessment Act 1997*, the entity is exempt from the payment of income tax.

(b) Property, Plant and Equipment

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment losses.

The carrying amount of plant and equipment is reviewed annually by the committee to ensure it is not in excess of the recoverable amount from those assets. The recoverable amount is assessed on the basis of expected net cash flows that will be received from the asset's employment and subsequent disposal. The expected net cash flows have been discounted to their present values in determining recoverable amounts.

The cost of fixed assets constructed within the entity includes the cost of materials, direct labour, borrowing costs and an appropriate proportion of fixed and variable overheads.

Subsequent costs are included in the assets' carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Association and the cost of the item can be measured reliably. All other repairs and maintenance are charged to the statement of comprehensive income during the financial period in which they are incurred

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2023

Depreciation

The depreciable amount of all fixed assets are depreciated on a straight line basis over the useful lives of the assets to the association commencing from the time the asset is held ready for use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements. The depreciation rates used for each class of asset are:

Buildings & building improvements:	2.50%
Motor vehicle:	18 - 22.50%
Plant & equipment:	7 - 50%

(c) Employee Benefits

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled, plus any related on-costs. Employee benefits payable later than one year have been measured at the present value of the estimated future cash outflows to be made for those benefits

(d) Cash and Cash Equivalents

Cash and cash equivalents include cash on hand and deposits held at call with banks.

(e) Revenue and Other Income

Revenue is measured at the fair value of the consideration received or receivable. Revenue from the sale of goods is recognised at the point of delivery as this corresponds to the transfer of significant risks and rewards of ownership of the goods and the cessation of all involvement in those goods. Revenue relating to the provision of services is determined with reference to the stage of completion of the transaction at reporting date and where the outcome of the contract can be estimated reliably. Stage of completion is determined with reference to the services performed to date as a percentage of total anticipated services to be performed. Where the outcome cannot be estimated reliably, revenue is recognised only to the extent that related expenditure is recoverable. Interest revenue is accrued on a time basis, by reference to the principal outstanding and at the effective interest rate applicable, which is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to that asset's net carrying amount.

All revenue is stated net of the amount of goods and services tax (GST).

(f) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the statement of financial position are shown inclusive of GST.

Cash flows are presented in the cash flow statement on a gross basis, except for the GST component of investing and financing activities, which are disclosed as operating cash flows.

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2023

	Note	2023 \$	2022 \$
2. REVENUE AND OTHER INCOME			
Rendering of Services:			
Grants		2,375,144	2,581,762
Consulting		53,981	-
Interest		68,087	12,611
Donations		247,855	220,109
Fundraising revenue		61,577	54,953
		<u>2,806,644</u>	<u>2,869,435</u>
Other Sources:			
Op Shop revenue		438,665	357,953
Other income		120,473	108,897
Profit/(Loss) on sale of non-current assets		1,450	(309,218)
		<u>560,588</u>	<u>157,631</u>
		<u>3,367,232</u>	<u>3,027,066</u>
3. PROFIT FOR THE YEAR			
Expenses:			
Salaries and wages		1,449,698	1,295,917
Superannuation expense		134,423	107,232
Transfer from/(to) provisions for employee entitlements		39,132	(94,789)
Workcover		19,630	16,583
		<u>1,642,883</u>	<u>1,324,942</u>
4. REMUNERATION OF AUDITORS			
Auditing services		3,700	3,700
Other services - related practice of the auditor		1,580	1,580
		<u>5,280</u>	<u>5,280</u>
5. CASH AND CASH EQUIVALENTS			
Cash on hand		1,388	919
ANZ Classic Business Account		250,677	52,678
Bendigo Bank Club Account		109,216	113,573
High Yield Investment Account		999,952	243,117
Goulburn Valley Hospice Care		8,841	4,634
DDH Term Deposits		1,505,943	1,998,258
ANZ Term Deposit		40,027	39,847
		<u>2,916,044</u>	<u>2,453,026</u>

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2023

	Note	2023 \$	2022 \$
6. ACCOUNTS RECEIVABLE AND OTHER DEBTORS			
Trade receivables		11,105	-
Accrued income and other debtors		9,960	81,957
		<u>21,065</u>	<u>81,957</u>
7. PROPERTY, PLANT AND EQUIPMENT			
102 Building Costs - WIP		-	3,752,876
Land & buildings at cost		6,621,859	1,909,203
Less accumulated depreciation		(132,955)	-
		<u>6,488,904</u>	<u>5,662,079</u>
Improvements at cost		2,252,796	2,238,563
Less accumulated depreciation		(424,789)	(375,701)
		<u>1,828,006</u>	<u>1,862,861</u>
Total land and buildings		<u>8,316,910</u>	<u>7,524,940</u>
Plant & equipment at cost		526,648	468,073
Less accumulated depreciation		(433,777)	(414,402)
		<u>92,871</u>	<u>53,671</u>
Motor vehicles at cost		368,644	367,335
Less accumulated depreciation		(281,795)	(260,552)
		<u>86,849</u>	<u>106,783</u>
Total plant and equipment		<u>179,720</u>	<u>160,454</u>
Total property, plant and equipment		<u>8,496,630</u>	<u>7,685,394</u>
(a) Movement in carrying amounts			
For disclosure on movement in carrying amounts please refer to note 14(a) in the end of this financial report.			
8. ACCOUNTS PAYABLE AND OTHER PAYABLES			
Payroll liabilities		97,278	24,450
Trade creditors		126,689	42,359
		<u>223,967</u>	<u>66,809</u>
9. BORROWINGS			
Bendigo Business Credit Card		<u>1,454</u>	<u>1,256</u>
10. PROVISIONS			
Provision for annual leave		121,722	89,572
Provision for accrued day off		655	-
Provision for long service leave		97,478	91,150
		<u>219,855</u>	<u>180,722</u>

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2023

	Note	2023 \$	2022 \$
Analysis of Total Provisions			
Current		204,653	167,724
Non-current		<u>15,202</u>	<u>12,998</u>
		<u>219,855</u>	<u>180,722</u>
11. EVENTS AFTER THE REPORTING PERIOD			
The committee members are not aware of any significant events since the end of the reporting period.			
12. ASSOCIATION DETAILS			
The registered office and principal place of business of the association is:			
Goulburn Valley Hospice Care Service Inc.			
102 Balaclava Road,			
Shepparton, VIC, 3630			
13. CASH FLOW INFORMATION			
(a) Reconciliation of Cash			
Cash at the end of financial year as shown in the Statement of Cash Flows is reconciled to the related items in the statement of financial position as follows:			
Cash		1,388	919
Cash at Bank		1,368,686	414,002
Cash on deposit		<u>1,545,970</u>	<u>2,038,105</u>
		<u>2,916,044</u>	<u>2,453,026</u>
(b) Reconciliation of cash flow from operations with profit			
Profit after income tax		1,016,874	1,219,791
Non-cash flows in profit:			
Depreciation and amortisation expenses		222,661	105,025
Changes to/(from) provision of employee entitlements		39,133	(94,789)
(Profit)/Loss on sale of Non-current assets		-	309,218
Changes in Assets & Liabilities:			
(Increase)/Decrease in receivables and other		60,892	(110,293)
Increase/(Decrease) in trade and other payables		<u>157,356</u>	<u>8,389</u>
Net cash provided by operating activities		<u>1,496,915</u>	<u>1,437,342</u>

GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE, 2023

14. (a) MOVEMENT IN CARRYING AMOUNTS

	WIP \$	Land & buildings at cost \$	Improvements at cost \$	Plant & equipment at cost \$	Motor vehicles at cost \$	Total \$
Balance at 1 July 2021	-	1,905,843	2,431,712	63,911	133,328	4,534,793
Transfer	202,479	-	(202,479)	-	-	-
Additions	3,550,397	3,360	1,577	9,510	-	3,564,844
Disposals	-	-	(309,218)	-	-	(309,218)
Depreciation expense	-	-	(58,729)	(19,750)	(26,545)	(105,025)
Carrying amount at 30 June 2022	3,752,876	1,909,203	1,862,861	53,671	106,783	7,685,394
Balance at 1 July 2022	3,752,876	1,909,203	1,862,861	53,671	106,783	7,685,394
Transfer	(3,752,876)	3,743,574	9,302	-	-	-
Additions	-	969,082	4,931	58,575	1,309	1,033,897
Disposals	-	-	-	-	-	-
Depreciation expense	-	(132,955)	(49,088)	(19,375)	(21,243)	(222,661)
Carrying amount at 30 June 2023	-	6,488,904	1,828,006	92,871	86,849	8,496,630

**GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593**

RESPONSIBLE PERSONS DECLARATION

Per section 60.15 of the Australian Charities and Not-for-profits Commission Regulation 2013

The responsible persons declare that in the responsible persons' opinion:

- (a) there are grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and
- (b) the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulation 2013*.



Mrs Jeanette Powell, President



Mr Greg Luscombe, Treasurer

Dated: 10 October 2023



GOULBURN VALLEY HOSPICE CARE SERVICES INC

ABN 17 667 985 593

**INFORMATION OTHER THAN THE FINANCIAL REPORT - DISCLAIMER
FOR THE YEAR ENDED 30 JUNE 2023**

The additional information following, being the Profit and Loss Statement is in accordance with the books and records of the client which have been subjected to the auditing procedures applied in our statutory audit of the client for the financial year ended 30 June 2023.

It will be appreciated that our statutory audit did not cover all details of the additional financial information.

Accordingly, we do not express an opinion on such financial information and we give no warranty of accuracy or reliability in respect of the information provided. Neither the firm nor any member or employee of the firm undertakes responsibility in any way whatsoever to any person (other than Goulburn Valley Hospice Care Services Inc) in respect of such information, including any errors or omissions therein however caused.

Michael Milne CA
Date: 10 October 2023
160 Welsford Street Shepparton, VIC 3630

Shepparton
Finley
Deniliquin

160 Welsford Street, Shepparton VIC 3630
P.O Box 5, Shepparton VIC 3632

T (03) 5821 4622
F (03) 5821 1598

ABN 87 650 289 286



GOULBURN VALLEY HOSPICE CARE SERVICES INC.
ABN 17 667 985 593

PROFIT AND LOSS STATEMENT
FOR THE YEAR ENDED 30 JUNE 2023

	2023 \$	2022 \$
INCOME		
Interest received	68,087	12,611
Other revenue	1,394	10
Reimburse of expenses	360	-
Grants	2,375,144	2,581,762
Consulting	53,981	-
Donations to Hospice	247,855	220,109
Fund raising activities	61,577	54,953
Op Shop revenue	438,665	357,953
Rental income	118,718	106,887
Profit/(Loss) on sale of non-current assets	1,450	(309,218)
	<u>3,367,231</u>	<u>3,025,066</u>
LESS EXPENDITURE		
Consulting services	7,990	28,826
Depreciation - buildings	132,955	-
Depreciation - improvements	49,088	58,729
Depreciation - plant & equipment	19,375	19,750
Depreciation - motor vehicles	21,243	26,545
Education costs	22,108	8,685
Employee leave provision movement	39,132	(94,789)
Fund raising expenses	17,288	11,704
General administration	211,955	123,861
I.T consulting	66,105	53,177
Human resources	41,693	20,980
Motor vehicle expenses	25,741	18,210
Nursing operations	23,518	16,581
Program	3,399	1,528
Purchase of services	12,937	5,737
Repairs and maintenance	45,215	18,360
Salaries, wages and superannuation	1,584,121	1,419,731
Security	10,411	17,709
Waste disposal and cleaning	16,083	18,821
Welsford street - office rental	-	31,129
	<u>2,350,357</u>	<u>1,805,275</u>
NET OPERATING PROFIT	<u>1,016,874</u>	<u>1,219,792</u>

These statements should be read in conjunction with the attached disclaimer report.



INDEPENDENT AUDITOR'S REPORT

To the Members of Goulburn Valley Hospice Care Services Inc

Report on the Audit of the Financial Report

Opinion

I have audited the financial report of Goulburn Valley Hospice Care Services Inc, which comprises the balance sheet as at 30 June 2023, the income statement, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the responsible entities' declaration.

In my opinion the financial report of Goulburn Valley Hospice Care Services Inc has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

(a) giving a true and fair view of the registered entity's financial position as at 30 June 2023 and of its financial performance for the year then ended; and

(b) complying with Australian Accounting Standards and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of my report. I am independent of the registered entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our [my] audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Emphasis of Matter – Basis of Accounting

I draw attention to Note 1 of the financial report, which describes the basis of accounting. The financial report is prepared to assist the registered entity with reporting requirements under the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose. My report is intended solely for the registered entity and should not be distributed to or used by parties other than the registered entity. My report is not modified in respect of this matter.

Information Other than the Financial Report and Auditor's Report Thereon

The responsible entities are responsible for the other information. The other information comprises the information included in the registered entity's annual report for the year ended 30 June 2023, but does not include the financial report and my auditor's report thereon.

My opinion on the financial report does not cover the other information and accordingly I do not express any form of assurance conclusion thereon.

In connection with my audit of the financial report, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or my knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work I have performed, I conclude that there is a material misstatement of this other information, I am required to report that fact. I have nothing to report in this regard.

Shepparton
Finley
Deniliquin

160 Welsford Street, Shepparton VIC 3630
P.O Box 5, Shepparton VIC 3632

T (03) 5821 4622
F (03) 5821 1598

ABN 87 650 289 286



Responsibilities of Responsible Entities for the Financial Report

The responsible entities of the registered entity are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the ACNC Act, and for such internal control as the responsible entities determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, responsible entities are responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible entities either intends to liquidate the registered entity or to cease operations or has no realistic alternative but to do so.

The responsible entities are responsible for overseeing the registered entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

My objectives are to obtain reasonable assurance about whether the financial report⁵ as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by responsible entities.
- Conclude on the appropriateness of the responsible entities' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the registered entity's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the registered entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the responsible entities regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.



Michael Milne CA

Date: 10 October 2023

160 Welsford Street Shepparton, VIC 3630

A YEAR AT GV HOSPICE

JULY

Began moving into the new building



AUGUST

Wendy Ross was appointed Executive Manager



Hospice cars stolen



GV Hospice was broken into with cars, phones and syringe drivers stolen

OCTOBER

Floods occurred



GV Hospice was broken into again

NOVEMBER

The Official opening took place on November 17



MARCH

GV Hospice/Moira Palliative Care Partnership began



APRIL

Aged Care Project began

MAY



National Palliative Care Week 21-27 May



The Community Memorial took place on May 24



GV HOSPICE COMMITTEE OF MANAGEMENT



Hon Jeanette Powell AM



John Beaver



Greg Luscombe



Michelle Luscombe



Michael Blake



Terri Cowley



Paul O'Dwyer



Robert Sands



David Shipston



Lindsay Symons



Ric Sofra



Les Young



PROMINENTGROUP

BEST PRINTERS IN THE COUNTRY

We wish to acknowledge Prominent Group for their continued support.

<https://www.prominentgroup.com.au/>

GOULBURN VALLEY HOSPICE CARE SERVICE INC

102 Balaclava Road, Shepparton VIC 3630

Phone: 03 5822 0068

Website: www.gvhospice.com.au

